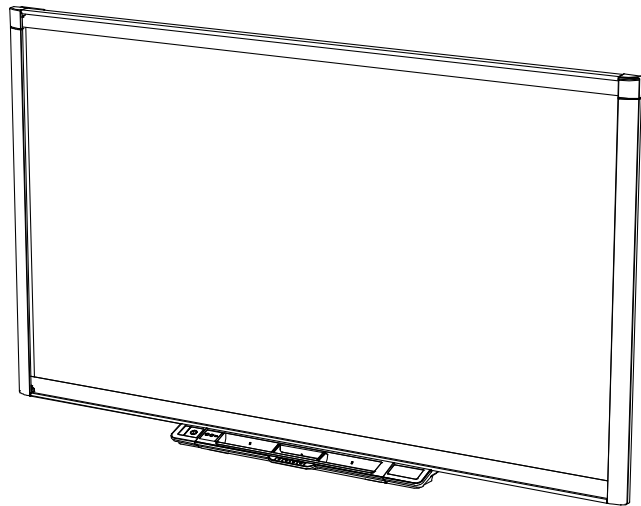# SMART®

Service Parts Diagrams

For Model:

SBX880 revision 1
SBX885 revision 1

Applies only to models with serial numbers within the following ranges:

BX880-R2/H2/M2-0000001 to BX880-R2/H2/M2-9999999
SBX880-R2/H2/M2-0000001 to SBX880-R2/H2/M2-9999999
SMX880-R2/H2/M2-0000001 to SMX880-R2/H2/M2-9999999
SBX885-R2/H2/M2-0000001 to SBX885-R2/H2/M2-9999999
SMX885-R2/H2/M2-0000001 to SMX885-R2/H2/M2-9999999
SBX-MP-0000001 to SBX-MP-9999999

Service Parts Diagrams Revision History

Revision 1 - March, 2011

- New document

Revision 2 - June, 2011

- Correct the 60-00056-20 description from "1.5" to "2A"

Revision 3 - February, 2012

- Add reference to serial number ranges

Revision 4 - September, 2015

- Remove 60-00056-20, 93-051, 93-055, 93-056, 93-063, 93-054, 93-00654-20 and 93-00708-20

- Add 1013652, 93-00592-20, 93-00543-20, 93-00576-20, 93-00542-20 and 93-00806-20

Revision 5 - February, 2017

- Change 1013652 to 1028021

Revision 6 - September, 2020

- Remove FRU-SBX8WM

- Add 1009826 and 1016938

Revision 7 - March, 2021

- Change 1028021 to 1034627

Standard Warranty Terms

Base Product: Your interactive whiteboard has a two-year limited equipment warranty or a five-year limited equipment warranty upon registration.

First Customer Ship: November, 2010

Service Parts Diagrams for the SMART Board 800 Series Interactive Whiteboards
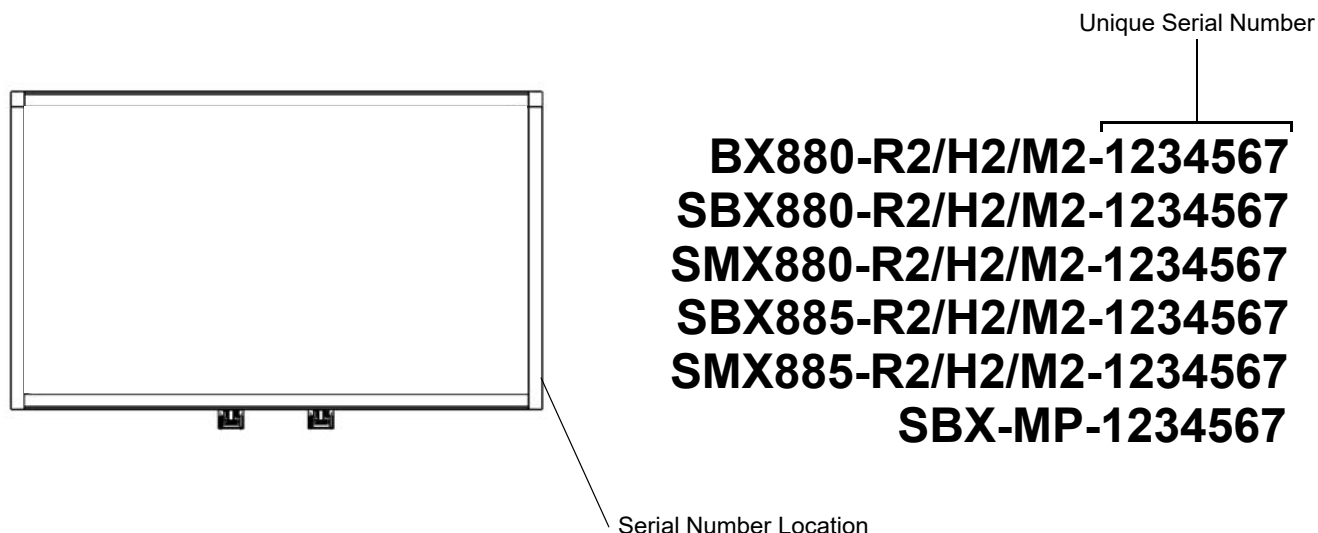
Identifying Your Product Using the Serial Number

To make sure that you have the correct service parts diagrams, you must verify the serial number of your SMART Board 800 series interactive whiteboard. The serial number will be located on the side of the right hand bezel as shown below. An example of the serial number format is shown below.

Unique Serial Number

BX880-R2/H2/M2-1234567
SBX880-R2/H2/M2-1234567
SMX880-R2/H2/M2-1234567
SBX885-R2/H2/M2-1234567
SMX885-R2/H2/M2-1234567
SBX-MP-1234567
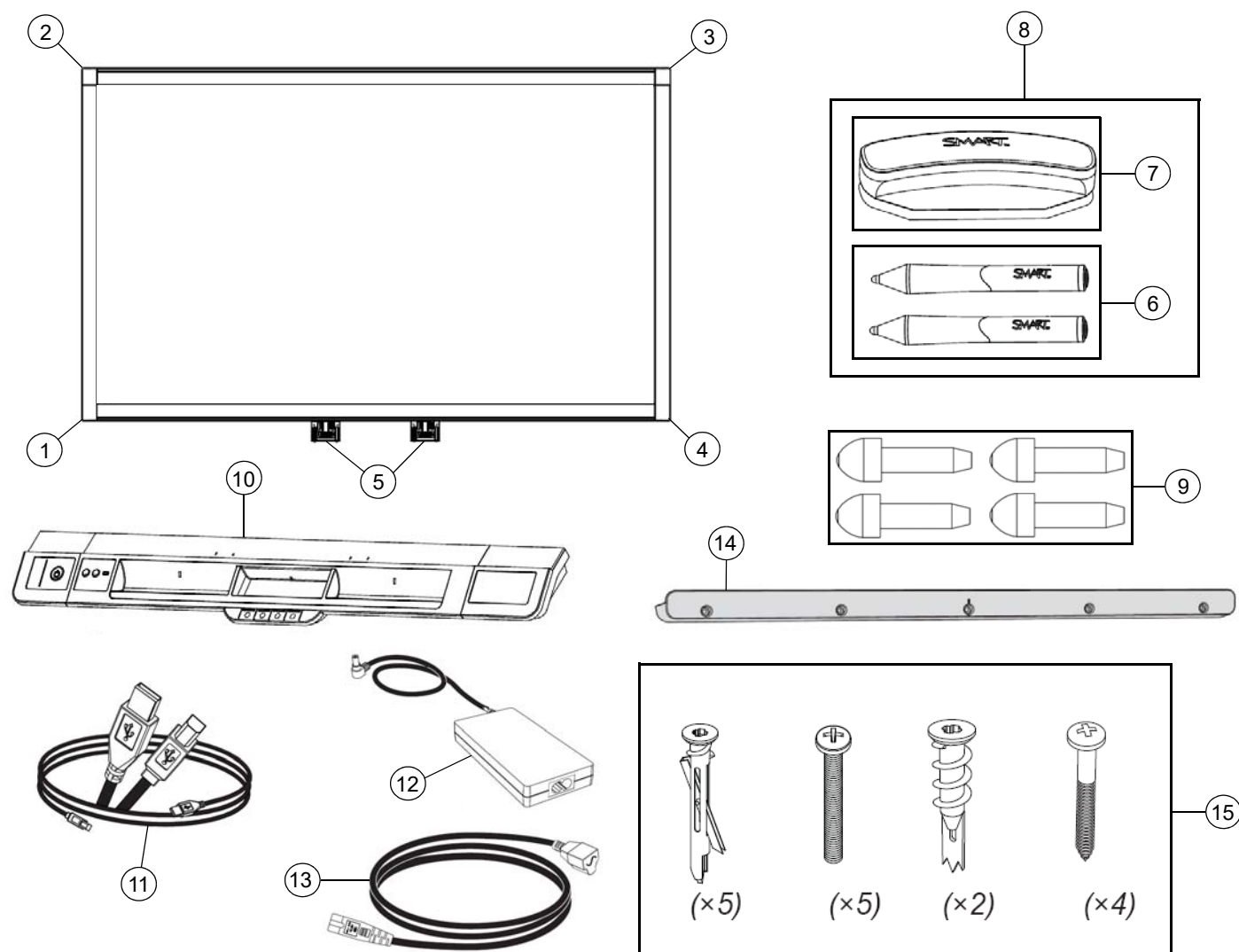
Serial Number Location

Ordering Parts

Customers

To order any of the parts in these service parts diagrams, contact your local reseller.
To find a reseller near you, visit www.smarttech.com/where.

Dealers and Distributors

For specific technical and pricing enquiries in regards to these diagrams please contact our service parts department.
Pricing is also available on-line via the SOURCE website (source.smarttech.com).

Web Form: www.smarttech.com/contactserviceparts
Phone: 1.888.42.SMART
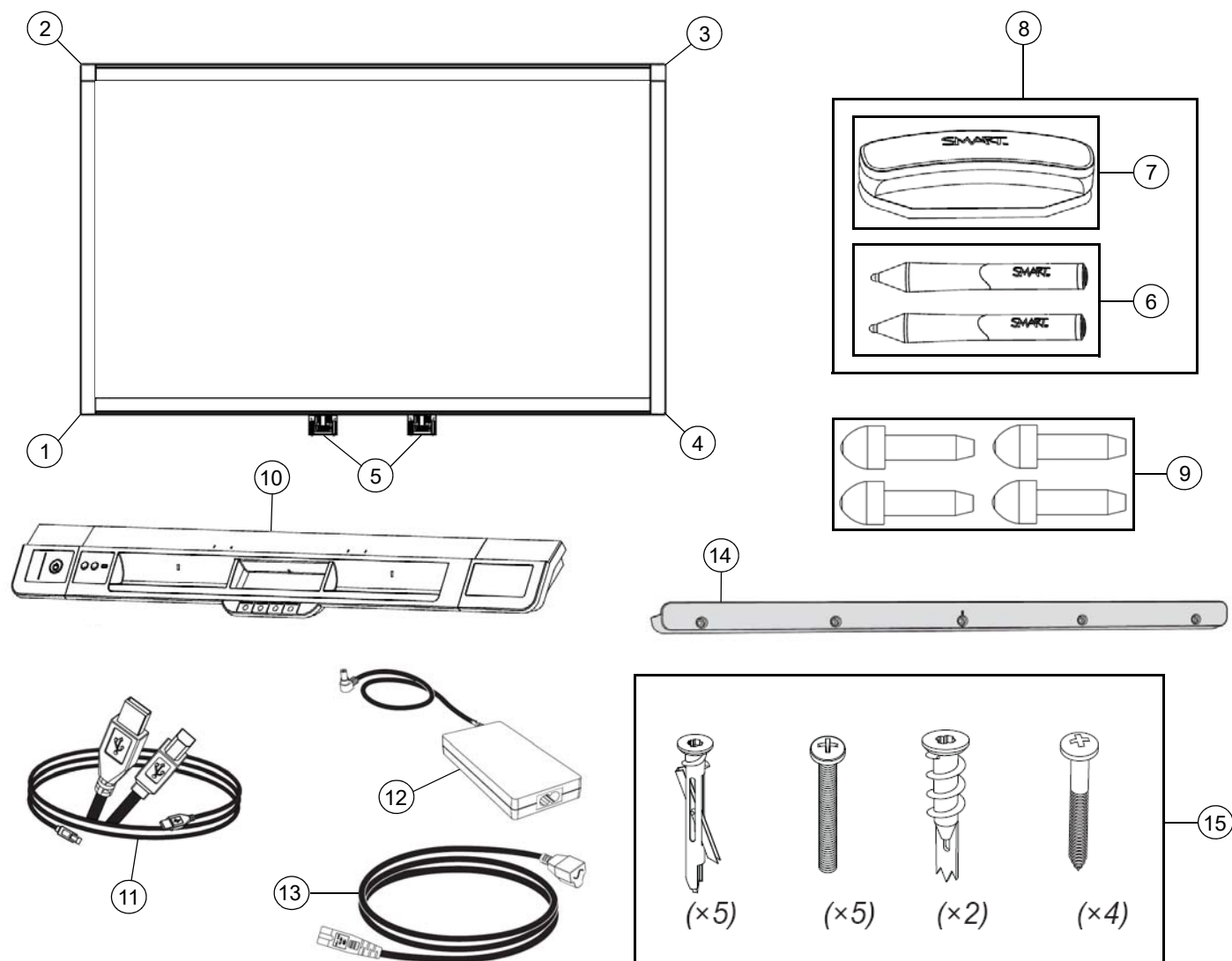International: +1.403.245.0333

SBX880 Parts

Item	Part No.	Qty	Description
1	FRU-CAM-SBX8-0	1	FRU, camera, SBX8, position 0
2	FRU-CAM-SBX8-1	1	FRU, camera, SBX8, position 1
3	FRU-CAM-SBX8-2	1	FRU, camera, SBX8, position 2
4	FRU-CAM-SBX8-3	1	FRU, camera, SBX8, position 3
5	51-00817-20	2	Bracket, mounting, pen tray
6	RPEN-SBX8	1	Replacement Pens for SMART Board X800 Series for Education - Set of Two **NOTE:** These pens are designed for education users and are wider and lighter than the business pens. The education pens can be identified by a flat plastic end cap. These pens are only included with education models.
6	RPEN-SBX8-MP	1	Replacement Pens for SMART Board X800 Series for Business - Set of Two **NOTE:** These pens are designed for business users and are slimmer and heavier than the education pens. The business pens can be identified by a rounded silver metal end cap. These pens are only included with MP (Meeting Pro) models.
7	RERASER-SBX8	1	Replacement Eraser for SMART Board X800 Series

8	RPEN-ER-SBX8	1	Replacement Pens and Eraser for SMART Board X800 Series for Education - Set of Two Pens **NOTE:** This kit contains the education version of the pens which are wider and lighter than the business pens. The education pens can be identified by a flat plastic end cap. This kit is only included with education models.
9	FRU-NIB-SBX8	1	Replacement Nibs for SBX8 Pen - Set of Four
10	FRU-PT14	1	FRU, pen tray, PT14
11	93-00828-20	1	Cable, USB, A-B, 16' (5.0 m), SBX8
12	1034627	1	Power supply, 5V DC, 2A, universal switching **NOTE:** If your existing wall outlet cable that connects to the power supply does not have the connector shape shown below, you will also need to replace it with either 93-00592-20, 93-00543-20, 93-00576-20, 93-00542-20 or 93-00806-20.
13	93-00592-20	1	Cable, power, North America, 6'6" (2.0 m) **NOTE:** This power cable is only compatible with the new 1034627 power supply and has the connector shown above. The part number for the power cable that is compatible with the older discontinued 60-00056-20 power supply is 93-51.
13	93-00543-20	1	Cable, power, United Kingdom, 6'6" (2.0 m) **NOTE:** This power cable is only compatible with the new 1034627 power supply and has the connector shown above. The part number for the power cable that is compatible with the older discontinued 60-00056-20 power supply is 93-055.
13	93-00576-20	1	Cable, power, Austrialia, 6'6" (2.0 m) **NOTE:** This power cable is only compatible with the new 1034627 power supply and has the connector shown above. The part number for the power cable that is compatible with the older discontinued 60-00056-20 power supply is 93-056.
13	93-00542-20	1	Cable, power, Europe, 6'6" (2.0 m) **NOTE:** This power cable is only compatible with the new 1034627 power supply and has the connector shown above. The part number for the power cable that is compatible with the older discontinued 60-00056-20 power supply is 93-054.
13	93-00806-20	1	Cable, power, China, 6'6" (2.0 m) **NOTE:** This power cable is only compatible with the new 1034627 power supply and has the connector shown above. The part number for the power cable that is compatible with the older discontinued 60-00056-20 power supply is 93-00708-20.
14	1009826	1	Bracket, wall mount, blue, SBX8/SBM6
15	1016938	1	Assembly, hardware kit, wall mount, SBX8
Not shown	52-00683-20	1	Bracket, backboard hanger **NOTE:** Comes attached to the back of the SMART Board.
Not shown	52-00669-21	2	Cover, back, camera, position 0 and 2
Not shown	52-00668-21	2	Cover, back, camera, position 1 and 3
Not shown	93-00744-20	2	Cable, sides, SBX8 **NOTE:** One cable connects camera 0 to camera 1 and the second cable connects camera 2 to camera 3.
Not shown	93-00745-20	1	Cable, top, SBX880 **NOTE:** Connects camera 1 to camera 2.
Not shown	93-00748-20	1	Cable, master, SBX880 **NOTE:** Connects camera 3 to the pen tray
Not shown	FRU-PKG-SBX880	1	FRU, packaging, SBX880 SMART Board Interactive Whiteboard

SBX885 Parts

Item	Part No.	Qty	Description
1	FRU-CAM-SBX8-0	1	FRU, camera, SBX8, position 0
2	FRU-CAM-SBX8-1	1	FRU, camera, SBX8, position 1
3	FRU-CAM-SBX8-2	1	FRU, camera, SBX8, position 2
4	FRU-CAM-SBX8-3	1	FRU, camera, SBX8, position 3
5	51-00817-20	2	Bracket, mounting, pen tray
6	RPEN-SBX8	1	Replacement Pens for SMART Board X800 Series for Education - Set of Two **NOTE:** These pens are designed for education users and are wider and lighter than the business pens. The education pens can be identified by a flat plastic end cap. These pens are only included with education models.
6	RPEN-SBX8-MP	1	Replacement Pens for SMART Board X800 Series for Business - Set of Two **NOTE:** These pens are designed for business users and are slimmer and heavier than the education pens. The business pens can be identified by a rounded silver metal end cap. These pens are only included with MP (Meeting Pro) models.
7	RERASER-SBX8	1	Replacement Eraser for SMART Board X800 Series

8	RPEN-ER-SBX8	1	Replacement Pens and Eraser for SMART Board X800 Series for Education - Set of Two Pens **NOTE:** This kit contains the education version of the pens which are wider and lighter than the business pens. The education pens can be identified by a flat plastic end cap. This kit is only included with education models.
9	FRU-NIB-SBX8	1	Replacement Nibs for SBX8 Pen - Set of Four
10	FRU-PT14	1	FRU, pen tray, PT14
11	93-00828-20	1	Cable, USB, A-B, 16' (5.0 m), SBX8
12	1034627	1	Power supply, 5V DC, 2A, universal switching **NOTE:** If your existing wall outlet cable that connects to the power supply does not have the connector shape shown below, you will also need to replace it with either 93-00592-20, 93-00543-20, 93-00576-20, 93-00542-20 or 93-00806-20.
13	93-00592-20	1	Cable, power, North America, 6'6" (2.0 m) **NOTE:** This power cable is only compatible with the new 1034627 power supply and has the connector shown above. The part number for the power cable that is compatible with the older discontinued 60-00056-20 power supply is 93-51.
13	93-00543-20	1	Cable, power, United Kingdom, 6'6" (2.0 m) **NOTE:** This power cable is only compatible with the new 1034627 power supply and has the connector shown above. The part number for the power cable that is compatible with the older discontinued 60-00056-20 power supply is 93-055.
13	93-00576-20	1	Cable, power, Autstralia, 6'6" (2.0 m) **NOTE:** This power cable is only compatible with the new 1034627 power supply and has the connector shown above. The part number for the power cable that is compatible with the older discontinued 60-00056-20 power supply is 93-056.
13	93-00542-20	1	Cable, power, Europe, 6'6" (2.0 m) **NOTE:** This power cable is only compatible with the new 1034627 power supply and has the connector shown above. The part number for the power cable that is compatible with the older discontinued 60-00056-20 power supply is 93-054.
13	93-00806-20	1	Cable, power, China, 6'6" (2.0 m) **NOTE:** This power cable is only compatible with the new 1034627 power supply and has the connector shown above. The part number for the power cable that is compatible with the older discontinued 60-00056-20 power supply is 93-00708-20.
14	1009826	2	Bracket, wall mount, blue, SBX8/SBM6
15	1016938	2	Assembly, hardware kit, wall mount, SBX8
Not shown	52-00683-20	2	Bracket, backboard hanger **NOTE:** Comes attached to the back of the SMART Board.
Not shown	52-00669-21	2	Cover, back, camera, position 0 and 2
Not shown	52-00668-21	2	Cover, back, camera, position 1 and 3
Not shown	93-00744-20	2	Cable, sides, SBX8 **NOTE:** One cable connects camera 0 to camera 1 and the second cable connects camera 2 to camera 3.
Not shown	93-00746-20	1	Cable, top, SBX885 **NOTE:** Connects camera 1 to camera 2.
Not shown	93-00749-20	1	Cable, master, SBX885 **NOTE:** Connects camera 3 to the pen tray
Not shown	FRU-PKG-SBX885	1	FRU, packaging, SBX885 SMART Board Interactive Whiteboard

Service Parts Diagrams for the SBX880 and SBX885