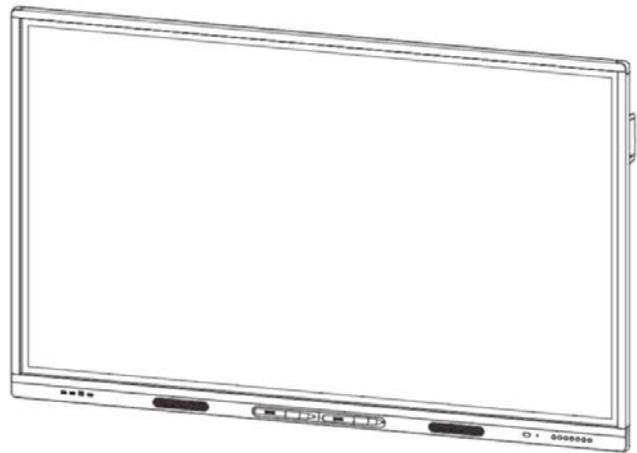


# SMART<sup>®</sup>



## *Service Parts Diagrams*

**For Model:**

**SBID-MX365-I5/M3/PT**

**SBID-MX375-I5/M3/PT**

**SBID-MX386-I5/M3/PT**

## Service Parts Diagrams Revision History

### Revision 1 - March, 2019

- New document

### Revision 2 - April, 2019

- Change 1031045 to 1032715

### Revision 3 - March, 2021

- Change 1032715 to 1035668
- Change 1031765 to 1032612
- Change 1031769 to 1032611

### Standard Warranty Terms

Base product: Three-year limited equipment warranty

First Customer Ship: March, 2019

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The SMART logo is rendered in a bold, black, sans-serif font. The letters are thick and closely spaced, with a registered trademark symbol (®) positioned at the top right of the letter 'T'.

# Service Parts Diagrams for the SBID-MX365-I5/M3/PT, SBID-MX375-I5/M3/PT and SBID-MX386-I5/M3/PT

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Identifying Your Product Using the Serial Number ..... 1  
Ordering Parts ..... 1  
SBID-MX365-I5/M3/PT, SBID-MX375-I5/M3/PT and SBID-MX386-I5/M3/PT Parts ..... 2



## Identifying Your Product Using the Serial Number

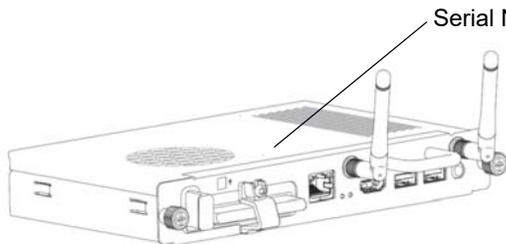
To make sure that you have the correct service parts diagrams, you must verify the serial number of your SBID-MX365-I5/M3/PT, SBID-MX375-I5/M3/PT or SBID-MX386-I5/M3/PT. The serial number of the flat panel display will be located on the underside of the bottom bezel. The serial number of the AM50 will be located on the top of the appliance. The serial number of the compute card will be located on the bottom of the card. An example of the serial number format is shown below.



Serial Number Location

Unique Serial Number

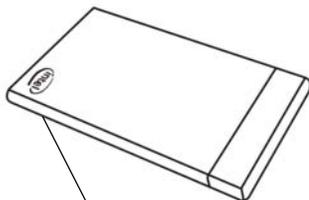
**K040KW15A0001**



Serial Number Location

Unique Serial Number

**F102KW33M00003**



Serial Number Location

Unique Serial Number

**G6MK8220000F**

## Ordering Parts

### Customers

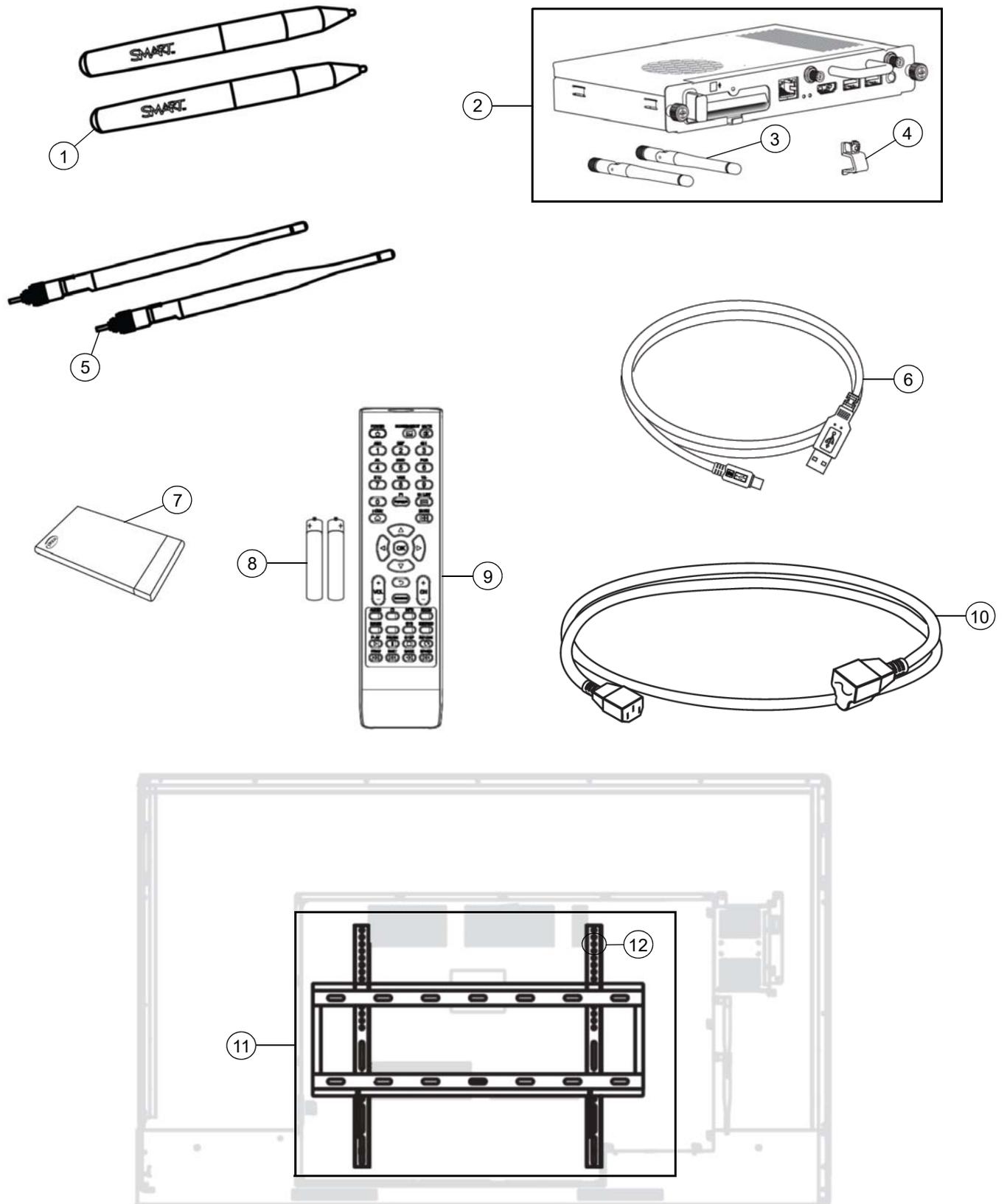
To order any of the parts in these service parts diagrams, contact your local reseller. To find a reseller near you, visit [www.smarttech.com/where](http://www.smarttech.com/where).

### Dealers and Distributors

For specific technical and pricing enquiries in regards to these diagrams please contact our service parts department. Pricing is also available on-line via the SOURCE website ([source.smarttech.com](http://source.smarttech.com)).

Web Form: [www.smarttech.com/contactserviceparts](http://www.smarttech.com/contactserviceparts)  
Phone: 1.888.42.SMART  
International: +1.403.245.0333

# SBID-MX365-I5/M3/PT, SBID-MX375-I5/M3/PT and SBID-MX386-I5/M3/PT Parts



Item	Part No.	Qty	Description
1	1035668	2	Pen, SBID - MX
2	1030624	1	Assembly, PC, AM50, EDU <b>NOTE:</b> Includes AM50 and items 3 and 4.
3	1029824	2	Antenna
4	1031640	1	Cover, security, AM50
5	1031294	2	Antenna, Wi-Fi, ETW and ETC Series IFP
6	1028289	1	Cable, USB, A-B, 16' (5.0 m)
7	1031720	1	Assembly, compute card, Intel, i5 <b>NOTE:</b> Included with SBID-MX365-I5, SBID-MX375-I5 and SBID-MX386-I5.
7	1031087	1	Assembly, compute card, Intel, m3 <b>NOTE:</b> Included with SBID-MX365-M3, SBID-MX375-M3 and SBID-MX386-M3.
7	1031718	1	Assembly, compute card, Intel, Pentium <b>NOTE:</b> Included with SBID-MX365-PT, SBID-MX375-PT and SBID-MX386-PT.
8	01-00257	2	Battery, AAA
9	1031154	1	IR Remote Control, ETW series IFP
10	1022063	1	Cable, power, North America, 8' (2.4 m)
10	93-055	1	Cable, power, United Kingdom, 8' (2.4 m)
10	93-056	1	Cable, power, Australia, 8' (2.4 m)
10	93-054	1	Cable, power, Europe, 8' (2.4 m)
10	93-00708-20	1	Cable, power, China, 8' (2.4 m)
10	93-00654-20	1	Cable, power, Japan, 8' (2.4 m)
10	93-063	1	Cable, power, South Africa, 8' (2.4 m)
10	1018969	1	Cable, power, Singapore, 14' 9" (4.5 m)
10	1018970	1	Cable, power, India, 14' 9" (4.5 m)
10	1018971	1	Cable, power, Saudi Arabia, 14' 9" (4.5 m)
10	1018972	1	Cable, power, Brazil, 14' 9" (4.5 m)
10	1025597	1	Cable, power, Argentina, 14' 9" (4.5 m)
10	1025603	1	Cable, power, Chile and Italy, 14' 9" (4.5 m)
10	1030859	1	Cable, power, Korea, 8' (2.4 m)
11	1031760	1	Assembly, wall mount, MX065 <b>NOTE:</b> Includes wall mount and 4 pieces of part number 1032612.
11	WM-SBID-200	1	Assembly, wall mount, MX075/MX086 <b>NOTE:</b> Includes wall mount and 4 pieces of part number 1032611.
12	1032612	4	Screw, M6 × 20 mm, Phillips, pan head, SEMS split washer <b>NOTE:</b> For attaching MX065 wall mount to flat panel display.
12	1032611	4	Screw, M8 × 24 mm, Phillips, pan head, SEMS split washer <b>NOTE:</b> For attaching MX075/MX086 wall mount to flat panel display.
Not shown	1031116	1	Kit, packaging, SBID-MX365-I5/M3/PT
Not shown	1031141	1	Kit, packaging, SBID-MX375-I5/M3/PT
Not shown	1031213	1	Kit, packaging, SBID-MX386-I5/M3/PT