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**Computers With Intel® D102 Motherboards Won't Start When a  
SMART Board™ 600 Series Interactive Whiteboard is Connected**

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**Issue**

If you connect a SMART Board 600 series interactive whiteboard to the USB receptacle of a computer that has an Intel D102 motherboard, the computer stops responding during the startup process. When you disconnect the interactive whiteboard, the computer starts normally.

**Solution**

This is a known issue with the D102 motherboard's BIOS firmware. Contact your computer's reseller to determine if a BIOS firmware update is available from Intel Corporation.

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