

Release notes

SMART Board 7000-V2 system software 3.4

Overview

SMART 7000-V2 system software includes the iQ experience's whiteboard and a suite of other applications. Designed specifically to complement individual, small group, and whole-room collaboration, the display fully integrates with mobile devices, such as tablets, smartphones, laptops, and Chromebooks™.

You can download the iQ system software from smarttech.com/downloads.

SMART Board 7000-V2 system software 3.4.9124

Highlights

Release date	February 12, 2020
System software version	SMART Board 7000-V2: 3.4.9124

New features

System software	<ul style="list-style-type: none">• Undo object deletion• New yellow and orange ink options for the pen• General improvements for math tools
-----------------	------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

Resolved issues

System software	<ul style="list-style-type: none">• Image from a device connected to the VGA connector is no longer shifted [85340]• Hiding the screen with the Screen Shade no longer closes third-party apps [84909]• Improved picture quality [84883, 84892, 84894].• When a connected computer's screen was frozen, you couldn't write or draw on the display's screen [83693].• Pressing the Home button didn't remove the screen shade [82424].• Audio is muted when drawing on a screenshot [81713, 82383].• The display immediately switched to the default input after it was selected in settings instead of the next time the display was turned on [79618].• When a user was signed in, thumbnails in the Input app didn't appear [78949]
-----------------	--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

SMART Notebook Player for the display (education models only)	Ink thickness changed when the page was extended [79748].
---------------------------------------------------------------	-----------------------------------------------------------

Known issues

System software

- User can't sign in if a PIN or password was set up when installing network certificates [85707].
 - When a user is signed in, the display can't install a network certificate to authenticate devices connected to a wireless network. Sign out and try installing the network certificate again [68439, 68438].
 - Selecting and deleting all files doesn't delete all files. Try to delete the files again [76661].
 - Disabling the Library for the kapp Whiteboard disables the Library for all signed-in users. All kapp Whiteboards will eventually be deleted too [67803].
 - Home screen appears after a brief delay when the display starts [35475].
-

SMART Notebook Player
for the display (education
models only)

- When you're signed in, you can't use the SMART Notebook Player app on your mobile device to control the lesson on the display
 - Customizations to the dice widget in a SMART Notebook file created on a computer won't appear on the display [79927]
 - SMART Notebook Player closes unexpectedly when you open a corrupted SMART Notebook file [72942].
 - If more space is added to a page, any content on the page may be unreadable when the SMART Notebook file is exported as a PDF [64383].
 - When presenting a SMART Notebook file on the display, the ink in the SMART Notebook file might not be saved if the mobile device is no longer connected to a network [43205]
 - The following SMART Notebook file content is not supported by SMART Notebook Player:
 - Flash® widgets
 - GeoGebra
 - Lesson Activity toolkit
 - 3D objects
 - SMART blocks
 - Concept mapping
 - The Player app closes unexpectedly when you open a SMART Notebook file that contains SMART response® 2 question set that has more than 10 images in it [18287].
-

Screen Share	<ul style="list-style-type: none"> The display shows a black screen when sharing content from an Apple TV. Connect the Apple TV to the display using an HDMI cable [80626]. Audio is absent when using the SMART Screen Share app on a Mac computer with macOS 10.15, there is no audio. Install the audio driver from within SMART Screen Share > Install Audio Driver menu option within the app [80446]. The display might not automatically disconnect from the Wi-Fi network when a device using Miracast shares its screen. Tap Restart Screen Share in the Screen Share lobby [66324]. When both Ethernet and Wi-Fi are enabled on the display, the Screen Share app shows the connection information for the Wi-Fi connection [60444, 417977]. Samsung mobile devices should use the Google™ Home app to share content [417994, 10815]. Text may appear blurry when using Google Cast in the Chrome browser or Cast from a Chromebook or a mobile device [407403, 10784]. Devices that can't use h.264 cannot share their screen reliably [389774].
Browser	Videos with Widevine DRM encoded with h.264/AVC codecs can't be played [85605].

SMART Board 7000-V2 system software 3.4.9048

Highlights

Release date	November 27, 2019
System software version	SMART Board 7000-V2: 3.4.9048

New features

System software	<ul style="list-style-type: none"> Sign in to a SMART account on the display. When a user is signed in, files are saved locally to the display and are available to all users, as they were in previous iQ system software releases. All files on a USB drive appear in the Files Library. If the associated app is installed, you can open the file on the display. See Installing software on devices for more information about installing apps using SMART Remote Management. Browser app upgraded to Chromium version 76.
Screen Share	The SMART Screen Share app is available for Windows computers, Mac computers, iOS devices, Android devices, and Chromebooks.
SMART Notebook Player for the display (education models only)	<ul style="list-style-type: none"> Search for images and videos and add them to a SMART Notebook file or whiteboard. Timer, dice, clock and spinner in SMART Notebook files created by a computer are supported. New measurement tools added: Geodreieck, ruler, and protractor.

Resolved issues

System software

- Save to Whiteboard and Share to Whiteboard settings were reset after upgrading to 3.3.9993 [70429].
- Some files that had been shared with the display would not appear in the Files Library until the display had been turned off and then turned on [69119].
- Wallpapers saved on a USB drive would not appear when the USB drive was connected [61587].
- Date and time might have been incorrect when the display woke up from Standby [36388].

SMART Notebook Player for the display (education models only)

- After students had completed a Shout it Out! activity on the board and then exited the activity, the information was not saved in the SMART Notebook file [67006].
- After starting a SMART lab activity, the Class ID disappeared after leaving the display idle for an hour [66519].

Browser

- The browser behaved unexpectedly after fast forwarding or rewinding several full-screen videos [72732].

kapp Whiteboard

The QR code appeared on the whiteboard when the Saving Whiteboard setting was disabled [75711].

Known issues

System software

- Selecting and deleting all files doesn't delete all files. Try to delete the files again [76661].
- Disabling the Library for the kapp Whiteboard disables the Library for all signed-in users. All kapp Whiteboards will eventually be deleted too [67803].
- Home screen appears after a brief delay when the display starts [35475].

SMART Notebook Player for the display

- Customizations to the dice widget in a SMART Notebook file created on a computer won't appear on the display [79927]
- If more space is added to a page, any content on the page may be unreadable when the SMART Notebook file is exported as a PDF [64383].
- When presenting a SMART Notebook file on the display, the ink in the SMART Notebook file might not be saved if the mobile device is no longer connected to a network [43205]
- The following SMART Notebook file content is not supported by SMART Notebook Player:
 - Flash® widgets
 - GeoGebra
 - Lesson Activity toolkit
 - 3D objects
 - SMART blocks
 - Concept mapping
- The Player app closes unexpectedly when you open a SMART Notebook file that contains SMART response® 2 question set that has more than 10 images in it [18287].

Screen Share

- Audio is absent when using the SMART Screen Share app on a Mac computer with macOS 10.15, there is no audio. Install the audio driver from within **SMART Screen Share > Install Audio Driver** menu option within the app [80446].
- After a device using Miracast stops sharing its screen, Screen Share closes unexpectedly [67303].
- The display might not automatically disconnect from the Wi-Fi network when a device using Miracast shares its screen. Tap **Restart Screen Share** in the Screen Share lobby [66324].
- When both Ethernet and Wi-Fi are enabled on the display, the Screen Share app shows the connection information for the Wi-Fi connection [60444, 417977].
- Samsung mobile devices should use the Google™ Home app to share content [417994, 10815].
- Text may appear blurry when using Google Cast in the Chrome browser or Cast from a Chromebook or a mobile device [407403, 10784].
- Devices that can't use h.264 cannot share their screen reliably [389774].