

# **Service Parts Diagrams**

For Model: 4000i-DV

# Service Parts Diagrams for the *Rear Projection* SMART Board<sup>™</sup> 4000i-DV Interactive Whiteboard

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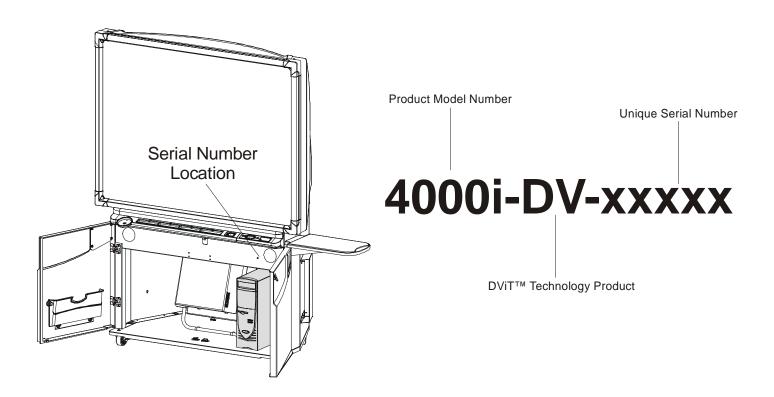
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#### **Identifying Your Product Using the Serial Number**

To make sure that you have the correct service parts diagrams, you must verify the serial number of your *Rear Projection* SMART Board 4000i-DV interactive whiteboard.

Open the front doors of the cabinet, and you'll find the serial number on a small white sticker near the right speaker. An example of the serial number is shown below.



#### **Ordering Parts**

#### **Customers**

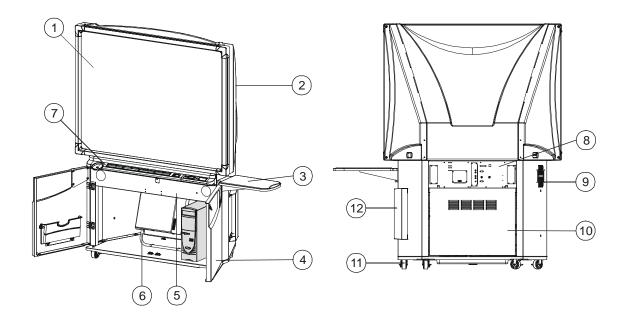
To order any of the parts in these service parts diagrams, contact your local reseller. To find a reseller near you, visit www.smarttech.com/where.

#### **Dealers and Distributors**

To order any of the parts in these service parts diagrams, contact our order processing department.

E-mail: orders@smarttech.com
Phone: 1.888.42.SMART (press 4)
International: +1.403.245.0333 (press 4)

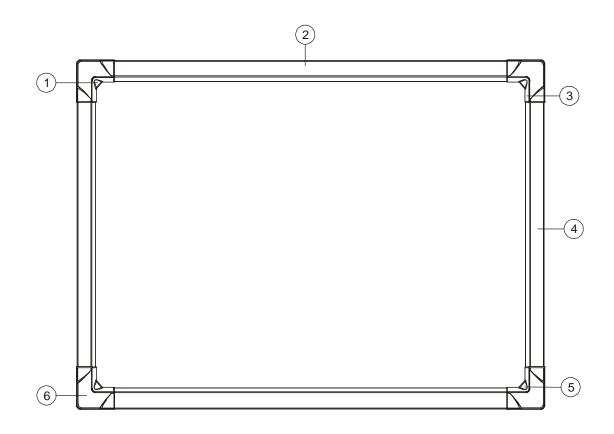
#### **Overview**



Item	Part No.	Qty	Description
1	FRU-RB467-xx-x.x	1	Rear Projection SMART Board 4000i-DV interactive whiteboard. Contact Technical Support for firmware version verification.
2	20-00023-01	1	Large mirror assembly
3	200-0022-01	1	Laptop shelf assembly
4	FRU-3000i-FD	1	Front door assembly. Includes both doors for color matching purposes.
5	20-00027-01	1	Speaker panel
6	20-00558-00	1	Projector platform for the Epson® PowerLite® 9300 projector
7	PT10-3000i	1	Pen tray. Does not include controller or control panel.
8	20-00025-05	1	Rear connection panel
9	20-00029-01	1	Fan
10	51-00205-00	1	Rear access panel
11	10-015	4	Caster, 3", black, top locking
12	200-00311	1	Keyboard holder
Not shown	20-00375-00	1	Packaging, 4000i-DV shipping carton

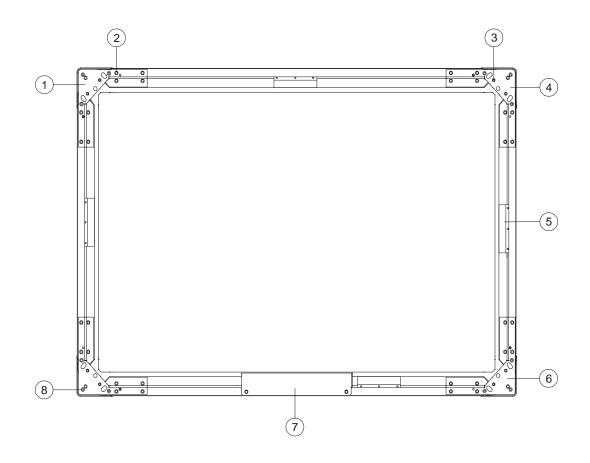
**NOTE:** Please refer to subsequent diagrams for more information about major components.

#### Front View of Interactive Whiteboard (Part No. FRU-RB467-xx-x.x)



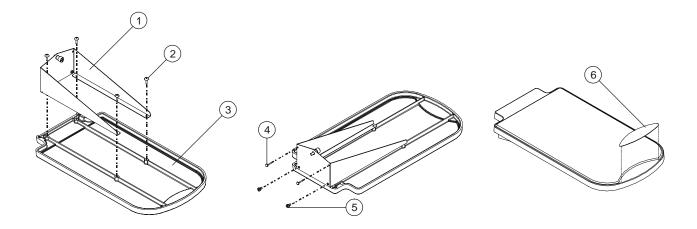
Item	Part No.	Qty	Description
1	FRU-DV-CAMx-y	3	Camera assembly, lower left and upper right and left corners. Call Technical Support for firmware version verification.
2	20-00414-00	2	Bezel, assembly, long side
3	52-00071-01	3	Corner cap, inner, IR transmissive, with camera cutout
4	20-00413-00	2	Bezel, assembly, short side
5	52-00193-00	1	Corner cap, inner, IR transmissive, without camera cutout
6	52-00153-00	4	Corner cap, outer, silver
Not shown	FRU-LED-67	1	LED strips, all four sides
Not shown	FRU-LED-67L	2	LED strip, long side
Not shown	FRU-LED-67S	2	LED strip, short side
Not shown	93-00425-00	1	Cable, MOD8 to MOD8, 3'10 1/2" (1.2 m). Connects the bottom right camera to the hub, viewed from the rear.
Not shown	93-00426-00	1	Cable, MOD8 to MOD8, 4'11" (1.5 m). Connects the top left camera to the hub, viewed from the rear.
Not shown	93-00427-00	1	Cable, MOD8 to MOD8, 7'5" (2.3 m). Connects the top right camera to the hub, viewed from the rear.

#### Rear View of Interactive Whiteboard (Part No. FRU-RB467-xx-x.x)



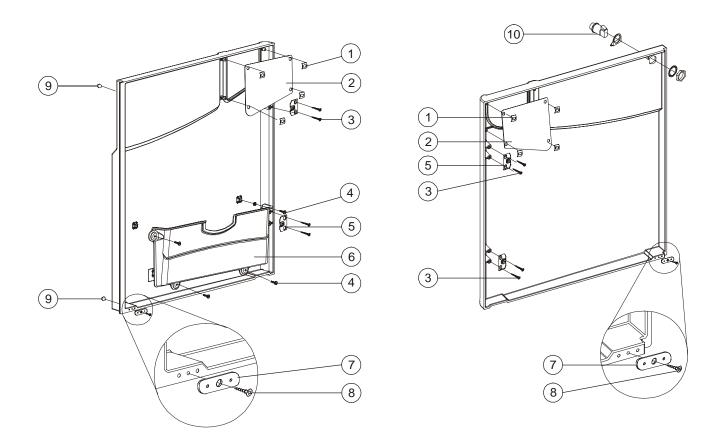
Item	Part No.	Qty	Description
1	51-00119-02	1	Bracket, corner, top left, viewed from the rear
2	30-00653	46	Screw, No. 10-32 x 3/8", square recess, flat head
3	30-00885	8	Screw, No. 8-32 x 3/8", Phillips®, flat, undercut
4	51-00118-02	1	Bracket, corner, top right, viewed from the rear
5	51-00122-01	4	Plate, bezel
6	51-00120-02	2	Bracket, corner, bottom left and right, viewed from the rear
7	FRU-DV-HUB1	1	Hub, assembly
8	30-00719	12	Screw, No. 10 x 3/4", Phillips, flat head, for plastics

### **Laptop Shelf**



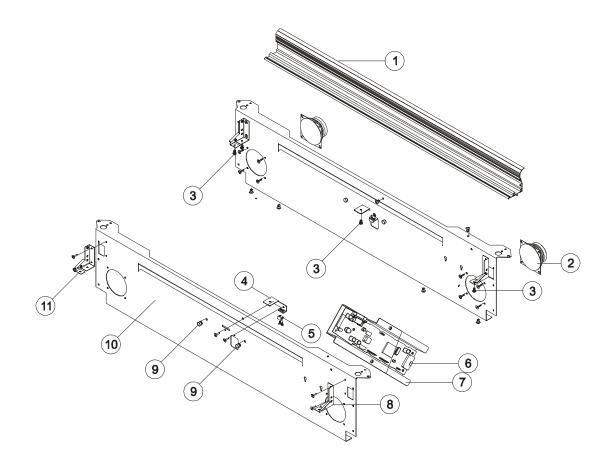
Item	Part No.	Qty	Description
1	SJ67-228-00	1	Bracket, laptop shelf, including captive pem screw
2	30-463	4	Screw, No. 10 x 1/2", high/low thread
3	SJ67-112-02	1	Shelf, laptop
4	30-407	2	Bumper, RB126, rubber
5	30-429	2	Screw, No. 10-32 x 1/2", hex, shoulder
6	43-299-00	1	Label, laptop shelf

## Front Doors (Part No. FRU-3000i-FD) Includes Both Left and Right Doors for Color Matching



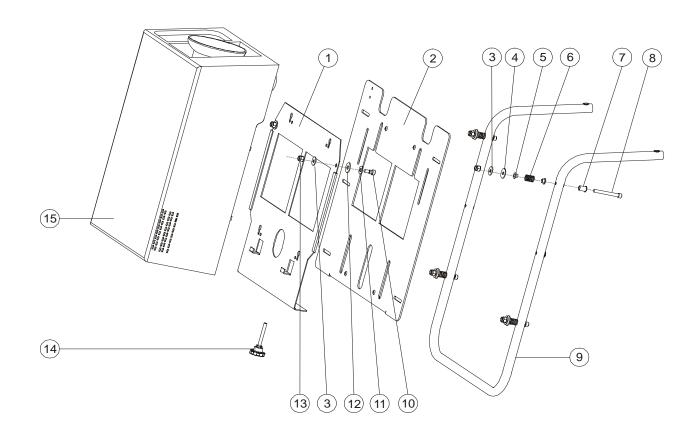
Item	Part No.	Qty	Description
1	30-430	8	Fastener, 10/32" post, push-on
2	51-00245-00	2	Grill, speaker
3	30-464	8	Screw, No. 6 x 1/2", for plastics
4	30-463	4	Screw, No. 10 x 1/2", high/low thread
5	30-268	4	Mounting plate, hinge
6	SJ67-111-00	1	Holder, document
7	30-467	2	Catch, plate, obround
8	30-466	2	Screw, No. 4 x 1/2", Phillips
9	30-468	3	Bumper, rubber, self-adhesive
10	30-272	1	Lock, push, keyed. Uses key CH751.

### **Speaker Panel**



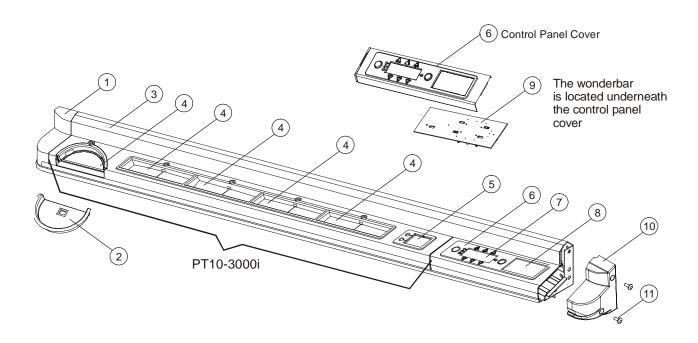
Item	Part No.	Qty	Description
1	SJ67-500-00	1	Extrusion, pen tray
2	03-00066	1	Speaker, 80W, 4" diameter, with grill, pair
3	30-461	5	Screw, No. 10-32 x 3/8", button head, cap
4	SJ67-212-00	1	Bracket, pen tray, center
5	30-035	2	Screw, No. 6-32 x 1/4", pan head, machine
6	FRU-DV-SC8-X	1	Serial controller card. Call Technical Support for firmware version verification.
7	51-00224-01	1	Cover, serial controller card
8	SJ67-211-00	1	Bracket, pen tray, right
9	30-298	2	Bumper, 7/32" x 13/32" diameter, rubber
10	51-00228-01	1	Panel, speaker, bare
11	SJ67-210-00	1	Bracket, pen tray, left

### Epson® PowerLite® 9300 Projector and Platform



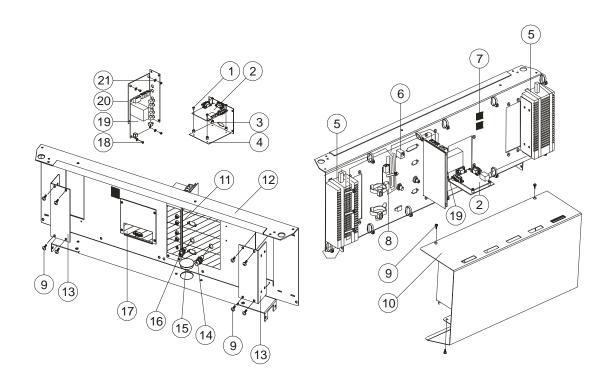
Item	Part No.	Qty	Description
1	51-00422-00	1	Plate, tilt, projector
2	51-00420-00	1	Plate, projector, support
3	30-117	6	Washer, 1/4", flat
4	30-441	8	Washer, 1/4", nylon
5	30-362	8	Washer, 1/4", shoulder, nylon
6	30-434	4	Spring, 1 1/2" x 15/32"
7	30-030	6	Insert, 1/4"-20, A–L series
8	30-00898	5	Screw, 1/4"-20 x 3", hex cap, full thread
9	51-00421-00	1	Tube, projector support
10	30-00897	2	Screw, 1/4"-20 x 5/16" x 5/16", hex socket, shoulder
11	30-447	2	Washer, 5/16" x 3/8" x 7/8"
12	30-493	2	Washer, 5/16", nylon
13	30-116	8	Nut, 1/4"-20, hex, locking, nylon
14	30-545	1	Screw, projector adjustment
15	03-00055	1	Projector, Epson PowerLite 9300

#### **Pen Tray**



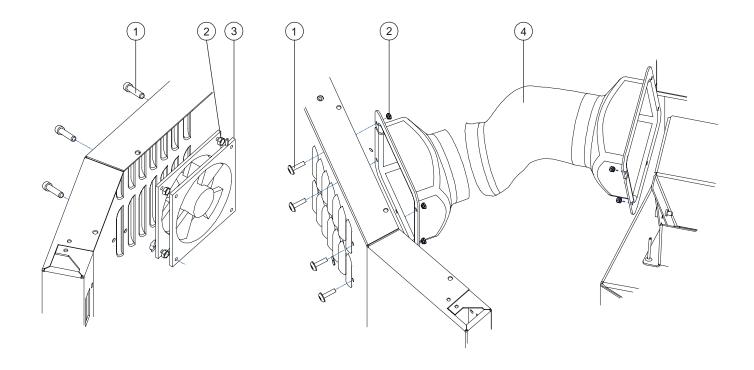
Item	Part No.	Qty	Description
1	SJ67-107-00-01	1	End cap, left, viewed from the front
2	SB572-029-01	1	Eraser cup
3	PT10-3000i	1	Pen tray. Does not include controller or control panel.
4	43-160-00	1	Label, eraser, black, blue, green and red color inserts
5	43-066-01	1	Label, button overlay, projected mode
6	CONTRLP-3000i	1	Cover, control panel
7	43-298-00	1	Label, control panel buttons
8	43-297-00	1	Label, control panel instructions
9	FRU-WBAR-9300	1	Wonderbar. Call Technical Support for firmware version verification.
10	SJ67-108-00-01	1	End cap, right, viewed from the front
11	30-436	7	Screw, No. 8-32 x 3/8", Phillips, pan head

#### **Rear Connection Panel**



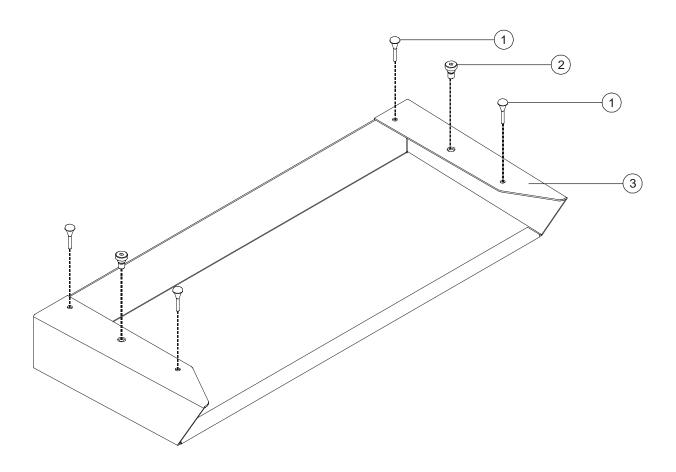
Item	Part No.	Qty	Description
1	30-00664	4	Screw, No. 6-32 x 1/2", combination, pan head, machine
2	FRU-XP20-3000i	1	X-Port™ 20 serial switch
3	30-554	4	Stand off, 1/4", circuit card
4	SJ67-241-00	1	Bracket, X-Port 20 switch
5	60-016	2	Power supply, 12V DC, 4.2A, switch
6	12-00180	1	Coupler, Cat 5e, RJ45, snap-in
7	30-438	1	Strap, hook and loop fastener
8	26-018-00	1	Fan control
9	30-437	20	Screw, No. 10-32 x 1/2", Phillips, pan head
10	51-00222-00	1	Cover, rear connection panel
11	43-467-001	1	Label, X-Port 20 switch and audio amplifier
12	51-00244-00	1	Panel, rear connection, bare
13	SJ67-226-00	2	Panel, blank
14	12-154	1	Connector, S-video female to S-video female, bulkhead
15	30-308	1	Plug, 1 1/2"
16	12-156	1	Connector, video, RCA female to RCA female, bulkhead
17	43-468-00	1	Label, rear connection panel, X-Port 20 switch
18	30-035	6	Screw, No. 6-32 x 1/2", pan head, machine
19	FRU-MIXER-XP20	1	Mixer and audio amplifier
20	SJ67-242-00	1	Bracket, mixer, audio amplifier
21	30-386	6	Washer, No. 6, star, tooth

### Fan



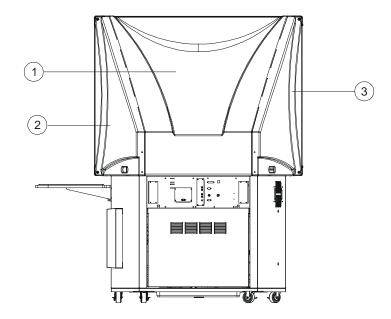
Item	Part No.	Qty	Description
1	30-178	4	Screw, No. 8-32 x 1", button head, socket cap
2	30-079	4	Nut, No. 8-32, thin nylon, locking
3	20-00029-01	1	Fan
4	52-00151-00	1	Duct, exhaust

### **Keyboard Holder**



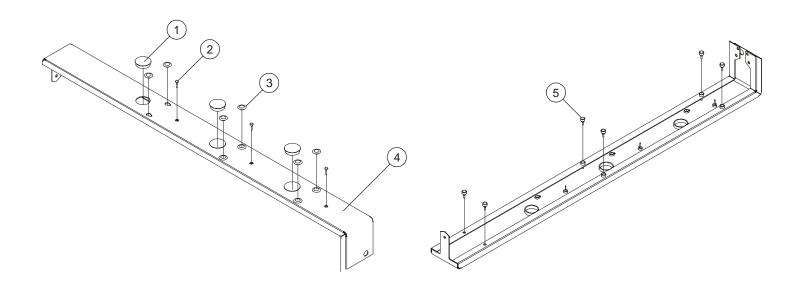
Item	Part No.	Qty	Description
1	30-407	4	Bumper, RB126, rubber
2	30-00711	2	Screw, No. 10-32 x 1/8", socket head, shoulder
3	SJ67-231-00	1	Holder, keyboard

#### **Upper Cabinet Covers**



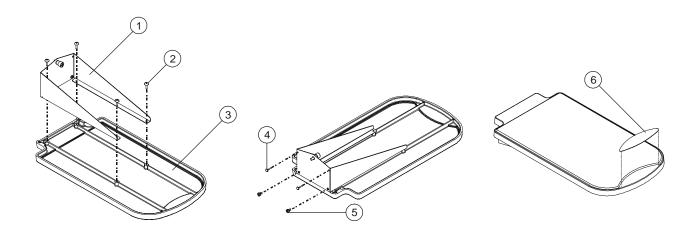
Item	Part No.	Qty	Description
1	SJ67-104-01	1	Cover, top, rear
2	SJ67-103-00	1	Cover, top, right, viewed from the front
3	SJ67-102-00	1	Cover, top, left, viewed from the front
Not shown	30-287	8	Screw, 1/4"-20 x 1/4", hex, button head

# Videoconferencing Arm (Included in Part Numbers 3000i-VC1-00 and 3000i-VC2-00)



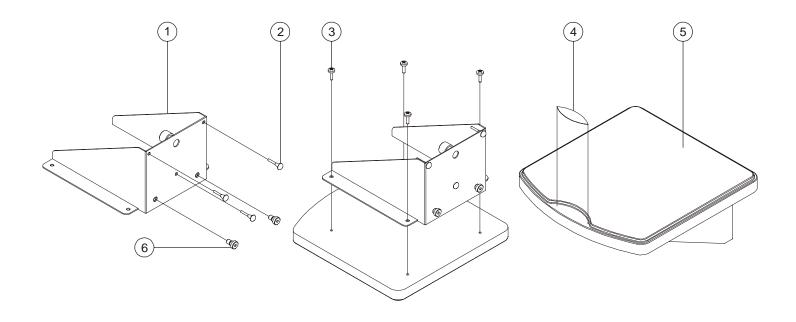
Item	Part No.	Qty	Description
1	30-308	3	Plug, 1 1/2"
2	30-407	3	Plug, RB126, rubber
3	30-431	6	Plug, 1/2", plastic
4	51-0040-00	1	Bracket, videoconference arm
5	30-391	6	Plug, bumper

### Large Videoconference Shelf (Part No. 3000i-VC1-00) Includes Videoconference Arm



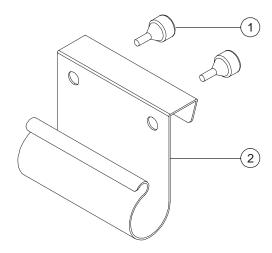
Item	Part No.	Qty	Description
1	51-0041-00	1	Bracket, large videoconference shelf, including captive pem screw
2	30-463	4	Screw, No. 10 x 1/2", high/low thread
3	SJ67-112-02	1	Shelf, large videoconference
4	30-407	2	Bumper, RB126, rubber
5	30-429	2	Screw, No. 10-32 x 1/2", hex, shoulder
6	43-299-00	1	Label, large videoconference shelf

### Small Videoconference Shelf (Part No. 3000i-VC2-00) Includes Videoconference Arm



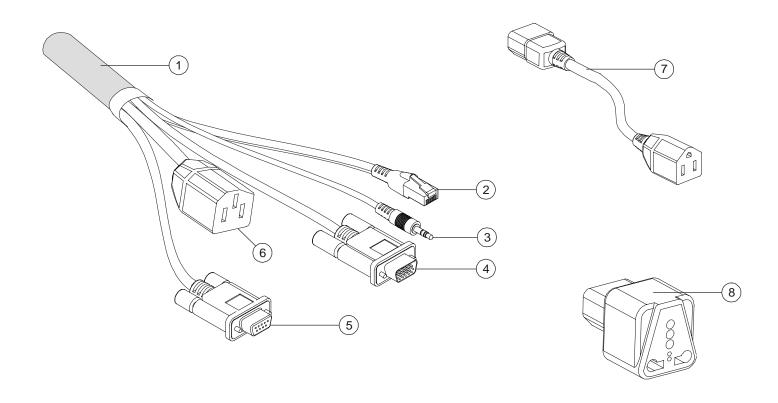
Item	Part No.	Qty	Description
1	51-0039-00	1	Bracket, videoconference shelf, small
2	30-307	3	Bumper, RB126, rubber
3	30-463	4	Screw, No. 10 x 1/2", high/low thread
4	43-040-00	1	Label, small videoconference shelf
5	52-0031-00	1	Shelf, small videoconference
6	30-429	2	Screw, No. 10-32 x 1/2", hex, shoulder

#### J-Hook (Part No. FRU-JHK-3000i)



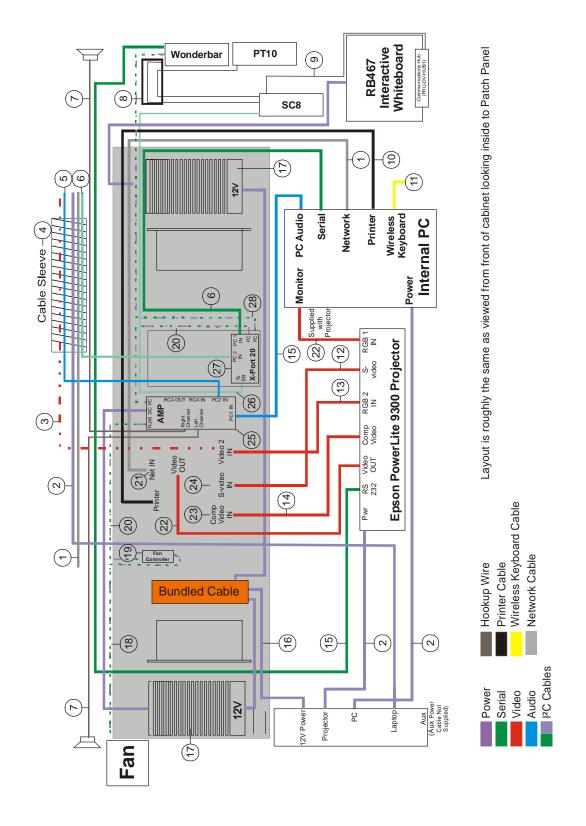
Item	Part No.	Qty	Description
1	30-00752	2	Bumper, rubber
2	51-00042-01	1	J-hook

### **Guest Laptop Wire Harness (Part No. 200-0024-01)**



Item	Part No.	Qty	Description
1	87-00102-00	1	Sleeving, cable, black, hook and loop fastener
2	93-00342-01	1	Cable, network, Cat 5e, RJ45, 6'6" (2.0 m)
3	93-301-00	1	Cable, audio, 3.5 mm male to 3.5 mm male, 6'6" (2.0 m)
4	93-101-00	1	Cable, video, HD15 male to HD15 male, 6' (1.8 m)
5	93-027	1	Cable, serial, DB9 female to DB9 female, 6' (1.8 m)
6	93-097-00	1	Cable, power, IEC male to female, 5' (1.5 m)
7	93-096-00	2	Cable, power, AC, IEC male to NEMA female (North America only)
8	12-124	2	Adapter, plug, IEC male to female (International)

#### **Wiring Diagram**



Item	Part No.	Qty	Description
1	93-00342-01	2	Cable, network, Cat 5e, RJ45, 6'6" (2.0 m)
2	93-097-00	3	Cable, power, IEC male to IEC female, 5' (1.5 m)
3	93-101-00	1	Cable, video, HD15 male to HD15 male, 6' (1.8 m)
4	87-00102-00'	1	Sleeving, cable, black, hook and loop fastener
5	93-095-00	1	Cable, audio, 3.5 mm male to 3.5 mm male, 6' (1.8 m)
6	93-027	2	Cable, serial, DB9 female to DB9 female, 6' (1.8 m)
7	93-197-00	2	Cable, speaker, common
8	93-00393-01	1	Cable, bundle, 4 pin I <sup>2</sup> C and 10 pin ribbon
9	93-00397-00	1	Cable, MOD8 to MOD8, 30" (76.2 cm)
10	93-112-00	1	Cable, printer, DB25 male to DB25 female, 6' (1.8 m)
11	03-00042	1	Keyboard, wireless
12	93-202-00	1	Cable, S-video male to S-video male, 6' (1.8 m)
13	93-00363-00	1	Cable, video, 5 x BNC to HD15 female, 6' (1.8 m)
14	93-104-00	1	Cable, video, RCA male to RCA male, 6' (1.8 m)
15	93-00505-00	1	Cable, serial, DB9 female to DB9 female, 8' (2.4 m)
16	93-00389-00	1	Cable, power supply
17	60-016	2	Power supply, 12V DC, 4.2A, switching
18	93-00198-01	1	Cable, fan to fan, control
19	26-018-00	1	Control board, fan
20	93-199-00	2	Cable, I <sup>2</sup> C, MOD6 to MOD6, 2' (61.0 cm)
21	12-00180	1	Coupler, Cat 5e, RJ45, snap-in
22	93-00328-00	2	Cable, video, HD15 male to DHD15 female, 6' (1.8 m)
23	12-156	1	Connector, video, RCA female to RCA female, bulkhead
24	12-154	1	Connector, S-video female to S-video female, bulkhead
25	FRU-MIXER-XP20	1	Mixer and audio amplifier
26	93-304-00	1	Cable, serial, DB9 female to DB9 female, 6' (1.8 m)
27	FRU-XP20-3000i	1	X-Port 20 serial switch
28	93-200-00	1	Cable, I <sup>2</sup> C, MOD6 to MOD6 4'6" (1.4 m)

#### **RPSB4000i-DV Accessories**

Part No.	Qty	Description	
01-00159	1	Lamp, V13H010L26. Standard lamp for the Epson PowerLite 9300.	
03-00055	1	Projector, Epson PowerLite 9300 with modified SMART lens. Includes accessories, but does not include mounting plate. Please call Technical Support to discuss repair or replacement options.	
03-00042	1	Keyboard, wireless	
30-00755	1	Hex key, M3	
78-00034	1	Wrench, 7/16"	
78-018	1	Hex key, 5/32"	
78-020	1	Screwdriver, Phillips, No. 2	
99-00582	1	Guide, installation, RPSB4000i-DV	
99-00557	1	Guide, SMART Board software	
CD-100	1	CD, SMART Board software	
ERA-001	1	Eraser, round	
SB572-029-01	1	Cup, eraser	
STYF-0009-00	1	Whisper-tip™ styluses, black nib. Set of four: black, blue, red and green pens included.	
USB-ADP	1	Cable, USB, DB9 male to USB, 2'6" (76.2 cm)	
3000i-VC1-00	1*	Shelf, videoconference, large. Includes videoconference arm.	
3000i-VC2-00	1*	Shelf, videoconference, small. Includes videoconference arm.	

<sup>\*</sup> These are optional accessories for the *Rear Projection* SMART Board 4000i-DV interactive whiteboard. They are not part of the cabinet's standard equipment.