



## Release notes

# SMART Ink 5

## SMART Ink 5.17 release notes

<b>Release date</b>	December 13, 2023
<b>Versions</b>	
Windows	5.17.3.0
Mac	5.17.6.0
<b>Highlights</b>	
All operating systems	<ul style="list-style-type: none"><li>• Support for SMART Board QX-V2 and MX-V5 model interactive displays</li><li>• Support for SMART Board AM60 appliances</li></ul>
<b>Related release notes</b>	
<b>SMART Product Drivers 12.20</b>	<a href="https://smarttech.com/kb/171085">smarttech.com/kb/171085</a>
<b>SMART Notebook 23</b>	<a href="https://smarttech.com/kb/171881">smarttech.com/kb/171881</a>

## SMART Ink 5.16 release notes

<b>Release date</b>	October 31, 2023
<b>Versions</b>	
Windows	5.16.36.0
Mac	5.16.46.0
<b>Highlights</b>	

**All operating  
systems**

- Updated the installer to remove a deprecated version of OpenSSL.
- Support for SMART Board GX (V3) model interactive displays
- Improved support for the pen tray on SMART Board QX Pro interactive displays
- Improved the installer for SMART Meeting Pro software to remove requirement for the Visual Studio Tools for Office redistributable.

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**Related release notes**

**SMART Product  
Drivers 12.20** [smarttech.com/kb/171085](https://smarttech.com/kb/171085)

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**SMART Notebook  
23** [smarttech.com/kb/171881](https://smarttech.com/kb/171881)

## SMART Ink 5.15 release notes

**Release date** September 28, 2023

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**Versions**

Windows 5.15.153.0

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Mac 5.15.249.0

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**Highlights**

- Mac
- Support for macOS 14 Sonoma

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**Related release notes**

**SMART Product  
Drivers 12.20** [smarttech.com/kb/171085](https://smarttech.com/kb/171085)

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**SMART Notebook  
23** [smarttech.com/kb/171881](https://smarttech.com/kb/171881)

## SMART Ink 5.14 release notes

**Release date** May 25, 2023

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**Versions**

Windows 5.14.138.0

Mac	5.14.247.0
<b>Highlights</b>	
All operating systems	<ul style="list-style-type: none"><li>• Support for QX Pro (V1) interactive flat panels.</li><li>• Support for UI plugin for Adobe Reader.</li></ul>
Windows	<ul style="list-style-type: none"><li>• Support for SMART Notebook 23.</li></ul>
<b>Resolved issues</b>	
Windows	<ul style="list-style-type: none"><li>• Fixed an issue where opening protected PDFs could cause Adobe Acrobat Reader to close.</li></ul>
<b>Related release notes</b>	
<b>SMART Product Drivers 12.20</b>	<a href="https://smarttech.com/kb/171085">smarttech.com/kb/171085</a>
<b>SMART Notebook 23</b>	<a href="https://smarttech.com/kb/171829">smarttech.com/kb/171829</a>

## SMART Ink 5.13 release notes

<b>Release date</b>	December 14, 2022
<b>Versions</b>	
Windows	5.13.335.0
Mac	5.13.364.0
<b>Highlights</b>	
All operating systems	<ul style="list-style-type: none"><li>• Support for MX (V4) series and GX (V2) series interactive flat panels.</li><li>• Support for Basque, Galician, and Catalan.</li></ul>
Windows	<ul style="list-style-type: none"><li>• Support for the 64-bit plugin for Adobe Reader.</li></ul>
Mac	<ul style="list-style-type: none"><li>• Rosetta is no longer required as a condition for installation. Rosetta is only required if you need to update firmware on a SBM700 series interactive whiteboard.</li></ul>
<b>Related release notes</b>	
<b>SMART Product Drivers 12.20</b>	<a href="https://smarttech.com/kb/171085">smarttech.com/kb/171085</a>
<b>SMART Notebook 22</b>	<a href="https://smarttech.com/kb/171829">smarttech.com/kb/171829</a>

## SMART Ink 5.12 August Windows patch release notes

**Release date** August 2, 2022

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**Versions**

Windows 5.12.339.1

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**Resolved issues**

- Windows
- Fixed an issue that caused SMART Ink to not work as expected when used to annotate in the latest release of Adobe Acrobat Reader.
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**Related release notes**

**SMART Product Drivers 12.19** [smarttech.com/kb/171085](https://smarttech.com/kb/171085)

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**SMART Notebook 22** [smarttech.com/kb/171829](https://smarttech.com/kb/171829)

## SMART Ink 5.12 release notes

**Release date** June 14, 2022

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**Versions**

Windows 5.12.336.0

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Mac 5.12.333.0

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**Resolved issues**

- Mac
- Fixed issue where you were unable to erase ink while in zoomed view.
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**Related release notes**

**SMART Product Drivers 12.19** [smarttech.com/kb/171085](https://smarttech.com/kb/171085)

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**SMART Notebook 22** [smarttech.com/kb/171829](https://smarttech.com/kb/171829)

## SMART Ink 5.11 SP 1 release notes

<b>Release date</b>	February 7, 2022
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<b>Versions</b>	
Windows	5.11.549.1
Mac	5.11.556.0
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<b>Resolved issues</b>	
Windows	<ul style="list-style-type: none"><li>Fixed issue where inking on Powerpoint in Windows 10 did not behave as expected with some monitor configurations.</li></ul>
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<b>Related release notes</b>	
<b>SMART Product Drivers 12.18</b>	<a href="https://smarttech.com/kb/171085">smarttech.com/kb/171085</a>
<b>SMART Notebook 21</b>	<a href="https://smarttech.com/kb/171681">smarttech.com/kb/171681</a>

## SMART Ink 5.11 release notes

<b>Release date</b>	November 22, 2021
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<b>Versions</b>	
Windows	5.11.547.0
Mac	5.11.556.0
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<b>Highlights</b>	
All operating systems	<ul style="list-style-type: none"><li>Support for SMART Board 6000S-v3 and MX-v3 interactive displays</li><li>Support for SMART TeamWorks v4</li></ul>
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<b>Resolved issues</b>	
Windows	<ul style="list-style-type: none"><li>Fixed issue where if the computer connected to the display had Windows 10 version 2004, the display's screen sometimes went black if you tried using a Microsoft Office app.</li></ul>
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<b>Related release notes</b>	
<b>SMART Product Drivers 12.18</b>	<a href="https://smarttech.com/kb/171085">smarttech.com/kb/171085</a>

## SMART Ink 5.10 release notes

<b>Release date</b>	June 3, 2021
<b>Versions</b>	
Windows	5.10.266.0
Mac	5.10.243.0
<b>Highlights</b>	
All operating systems	<ul style="list-style-type: none"><li>• Support for SMART Notebook 21.</li><li>• Support for SMART Board 700V interactive whiteboards (with pen tray).</li></ul>
<b>Known issues</b>	
Windows	<ul style="list-style-type: none"><li>• If the computer connected to the display has Windows 10 version 2004, the display's screen may go black if you try to draw using a Microsoft Office app. This is a known issue with the Windows 10 version 2004. See <a href="#">Microsoft Support</a> for more details.</li></ul>
Mac	<ul style="list-style-type: none"><li>• Touch interactivity is not working in dual display configuration.</li><li>• A SMART Board 7000R series display can take approximately 45 seconds to become responsive after logging in on a computer connected with USB-C.</li><li>• Sometimes the computer cannot connect with displays that use certain varieties of scaler boards. (ARM systems only.)</li></ul>
<b>Related release notes</b>	
SMART Product Drivers 12.17 SP2	<a href="https://smarttech.com/kb/171085">smarttech.com/kb/171085</a>
SMART Notebook 21	<a href="https://smarttech.com/kb/171681">smarttech.com/kb/171681</a>

## SMART Ink 5.9 release notes

<b>Release date</b>	March 25, 2021
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## Versions

Windows 5.9.74.0

Mac 5.9.71.0

## Highlights

- All operating systems
- Support for SMART Board GX series interactive displays.
  - Support for SMART Notebook 20.1

## Resolved issues

- Windows
- Fixed an issue with the SMART Ink add-in for Microsoft Office.

## Known issues

- Windows
- Touch interactivity is not working in dual display configuration.
  - A SMART Board 7000R series display can take approximately 45 seconds to become responsive after logging in on a computer connected with USB-C.
  - Sometimes the computer cannot connect with displays that use certain varieties of scaler boards. (ARM systems only.)

## Related release notes

**SMART Product Drivers 12.17** [smarttech.com/kb/171085](https://smarttech.com/kb/171085)

**SMART Notebook 20.1** [smarttech.com/kb/171681](https://smarttech.com/kb/171681)

# SMART Ink 5.8 patch release notes

**Release date** November 5, 2020

## Versions

Windows 5.8.130.0

Mac 5.8.123.0

## Highlights

Mac Adds support for macOS 11.0 Big Sur on Intel.

## Resolved issues

- Mac
- Fixed an issue where you couldn't move or close a window with a finger and mouse if there was SMART Ink on the window.

### Known issues

- |     |   |
|-----|---|
| Mac | <ul style="list-style-type: none"><li>• Touch interactivity is not working in dual display configuration.</li><li>• A SMART Board 7000R series display can take approximately 45 seconds to become responsive after logging in on a computer connected with USB-C.</li><li>• Sometimes the computer cannot connect with displays that use certain varieties of scaler boards. (ARM systems only.)</li></ul> |
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### Related release notes

<b>SMART Product Drivers 12.17</b>	<a href="https://smarttech.com/kb/171085">smarttech.com/kb/171085</a>
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<b>SMART Notebook 20</b>	<a href="https://smarttech.com/kb/171681">smarttech.com/kb/171681</a>
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## SMART Ink 5.7 release notes

### Note

This release is available with SMART Notebook 20 software.

<b>Release date</b>	July 17, 2020
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### Versions

Windows	5.7.65.0
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Mac	5.7.60.0
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### Highlights

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| All operating systems | <ul style="list-style-type: none"><li>• Support for SMART Notebook 20</li><li>• Support for SMART Board 700V interactive whiteboards.</li></ul> |
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### Resolved issues

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| All operating systems | <ul style="list-style-type: none"><li>• Fixed the issue where PDFs opened in SMART Ink Document viewer would appear blurry on high-definition displays.</li></ul> |
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| Windows | <ul style="list-style-type: none"><li>• Fixed the issue where the ink to text feature was not working.</li></ul> |
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| Mac | <ul style="list-style-type: none"><li>• Fixed the issue on SMART Board MX interactive displays where the SMART Ink dynamic (floating) toolbar would disappear after 10 seconds of inactivity.</li></ul> |
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### Known issues



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|-----|--|
| Mac | <ul style="list-style-type: none"><li>• In macOS High Sierra (10.13) and later, Apple introduced security and privacy settings that affect SMART Ink and Product Drivers, SMART Notebook, and related software. As a result, additional configuration is required so that SMART software runs as expected on macOS. For complete information, see <u><a href="#">Managing macOS security and privacy settings</a></u> and <u><a href="#">SMART's current support for macOS Catalina</a></u>.</li></ul> |
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#### Related release notes

<b>SMART Product Drivers 12.16</b>	<u><a href="http://smarttech.com/kb/171085">smarttech.com/kb/171085</a></u>
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<b>SMART Notebook 20</b>	<u><a href="http://smarttech.com/kb/171681">smarttech.com/kb/171681</a></u>
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## SMART Ink 5.6 December patch release notes

<b>Release date</b>	December 17, 2019
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#### Versions

Windows	5.6.132.0
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Mac	5.6.254.0
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#### Highlights

All operating systems	<ul style="list-style-type: none"><li>• Support for SMART Board 6000S and 6000S Pro series interactive displays.</li></ul>
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Windows	<ul style="list-style-type: none"><li>• Support for the following languages:<ul style="list-style-type: none"><li>◦ Welsh</li><li>◦ Uzbek</li><li>◦ Kazakh</li></ul></li></ul>
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Mac	<ul style="list-style-type: none"><li>• MacOS Sierra (10.12) is no longer supported.</li><li>• Support for Welsh.</li></ul>
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#### Resolved issues

**All operating  
systems**

- Fixed the issue where when using SMART Product Drivers 12 and SMART Ink 5 on a SMART Board 7000R or 7000R Pro series interactive display, the expanded dynamic (floating) SMART Product Drivers 12 and SMART Ink 5 toolbar would not close even after the pen was returned to the pen tray.
- Fixed the issue where when using SMART Product Drivers 12 and SMART Ink 5 on a SMART Board MX (V2) and MX (V2) Pro series interactive display, using your palm to erase ink in PDF viewers (Adobe Acrobat and SMART Document Viewer) and Microsoft Office programs would not always work as expected.

**Windows**

- Fixed the issue where when using SMART Product Drivers 12 and SMART Ink 5 on a SMART Board 7000R or 7000R Pro series interactive display, the pen's color and line type button would not appear.

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**Related release notes**

SMART Product Drivers 12.15     [smarttech.com/kb/171085](http://smarttech.com/kb/171085)

## SMART Ink 5.6 November patch release notes

<b>Release date</b>	November 6th, 2019
<b>Versions</b>	
Windows	5.6.34.0
Mac	5.6.102.0
<b>Highlights</b>	
All operating systems	<ul style="list-style-type: none"><li>• Support for SMART Board 7000R and 7000R Pro series interactive displays.</li></ul>
<b>Known issues</b>	
Mac	<ul style="list-style-type: none"><li>• When using SMART Ink to write or draw in Finder, a SMART note is created instead of an acetate.</li></ul>
<b>Related release notes</b>	
<b>SMART Product Drivers 12.14</b>	<a href="http://smarttech.com/kb/171085">smarttech.com/kb/171085</a>

## SMART Ink 5.6 release notes

<b>Release date</b>	October 8th, 2019
<b>Versions</b>	
Windows	5.6.29.0
Mac	5.6.63.0
<b>Highlights</b>	
Mac	<ul style="list-style-type: none"><li>• Support for macOS Catalina (10.15).</li></ul>
<b>Resolved issues</b>	
Windows	<ul style="list-style-type: none"><li>• Fixed the issue where Acrobat Adobe Reader DC would become unresponsive after marking up the PDF with digital ink and saving the file.</li></ul>
Mac	<ul style="list-style-type: none"><li>• Fixed the issue where erasing digital ink added to a note or acetate did not work.</li><li>• Fixed the issue where after using SMART Ink to annotate over a window, the window would become unresponsive unless all the ink was erased.</li></ul>

**SMART Ink 5**  
Release notes

**Related release notes**

**SMART Product Drivers 12.14**     [smarttech.com/kb/171085](https://smarttech.com/kb/171085)

# SMART Ink 5.5 September Windows patch release notes

<b>Release date</b>	September 5th, 2019
<b>Versions</b>	
Windows	5.5.573.0
<b>Resolved issues</b>	
Windows	<ul style="list-style-type: none"><li>• Fixed the issue where SMART Ink stop responding when switching browser tabs in Internet Explorer.</li><li>• Fixed the issue where default security settings in Adobe Acrobat Reader DC prevented SMART Ink from saving correctly when marking up a PDF. Now SMART Ink works as expected when a PDF's default security settings are enabled.</li><li>• Fixed the issue where printing from a Chrome browser caused SMART Ink to crash</li></ul>
<b>Related release notes</b>	
<b>SMART Product Drivers 12.13</b>	<a href="http://smarttech.com/kb/171085">smarttech.com/kb/171085</a>

## SMART Ink 5.5 release notes

<b>Release date</b>	May 23, 2019
<b>Versions</b>	
Windows	5.5.340.0
Mac	5.5.327.0
<b>Highlights</b>	
All operating systems	<ul style="list-style-type: none"><li>• Support for SMART Notebook 19</li><li>• Support for SMART Board 7000-v2 series interactive displays.</li></ul>
Windows	<ul style="list-style-type: none"><li>• Improved digital ink behavior over Chrome internet browsers and writing over multiple browser tabs.</li></ul>
<b>Resolved issues</b>	

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|---------|--|
| Windows | <ul style="list-style-type: none"><li>For SMART Board interactive displays using the iQ appliance (AM50), fixed issue where SMART Ink would crash when switching to and from the compute card input.</li></ul> |
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#### Known issues

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|---------|--|
| Windows | <ul style="list-style-type: none"><li>If the computer is connected to a SMART Board 4000 series interactive flat panel and running a Windows 8 or 10 operating system, the floating toolbar does not undock (see <a href="https://community.smarttech.com/s/article/Unable-to-move-the-SMART-Ink-toolbar-from-a-docked-position-on-a-SMART-Board-interactive-flat-panel">community.smarttech.com/s/article/Unable-to-move-the-SMART-Ink-toolbar-from-a-docked-position-on-a-SMART-Board-interactive-flat-panel</a>).</li><li>In Microsoft PowerPoint 2016, the Open Office Ink Tools button does not open the Ink Tools tab if the Draw tab is present in PowerPoint's ribbon. To resolve this in PowerPoint, go to <b>File &gt; Options &gt; Customize Ribbon</b> and clear the selection of the Draw tab to remove it.</li></ul> |
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#### Related release notes

<b>SMART Product Drivers 12.13</b>	<a href="https://smarttech.com/kb/171085">smarttech.com/kb/171085</a>
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## SMART Ink 5.4 release notes

<b>Release date</b>	December 13, 2018
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#### Versions

Windows	5.4.267.0
Mac	5.4.248.0

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#### Highlights

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|-----------------------|--|
| All operating systems | <ul style="list-style-type: none"><li>Includes firmware (version 2.3.0.4) for improved SMART Ink and Drivers support for SMART Board 6000 series interactive displays using the iQ appliance (AM50).</li></ul> |
| Windows               | <ul style="list-style-type: none"><li>Support for SMART TeamWorks™</li></ul>   |
| Mac                   | <ul style="list-style-type: none"><li>Support for macOS 10.14 (Mojave)</li></ul>   |

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#### Resolved issues

- |         |  |
|---------|--|
| Windows | <ul style="list-style-type: none"><li>For SMART Board interactive displays using the iQ appliance (AM50), fixed issue where SMART Ink would crash when switching to and from the compute card input.</li></ul> |
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#### Known issues

## Windows

- If the computer is connected to a SMART Board 4000 series interactive flat panel and running a Windows 8 or 10 operating system, the floating toolbar does not undock (see [community.smarttech.com/s/article/Unable-to-move-the-SMART-Ink-toolbar-from-a-docked-position-on-a-SMART-Board-interactive-flat-panel](https://community.smarttech.com/s/article/Unable-to-move-the-SMART-Ink-toolbar-from-a-docked-position-on-a-SMART-Board-interactive-flat-panel)).
- In Microsoft PowerPoint 2016, the Open Office Ink Tools button does not open the Ink Tools tab if the Draw tab is present in PowerPoint's ribbon. To resolve this in PowerPoint, go to **File > Options > Customize Ribbon** and clear the selection of the Draw tab to remove it.

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## Related release notes

**SMART Product Drivers 12.11**     [smarttech.com/kb/171085](https://smarttech.com/kb/171085)

### Note

The builds listed above were also released on December 6, 2018 as part of the SMART Notebook 18.1 package.

## SMART Ink 5.3 September Windows patch release notes

<b>Release date</b>	September, 2018
<b>Versions</b>	
Windows	5.3.385.0
<b>Resolved issues</b>	
Windows	<ul style="list-style-type: none"><li>Fixed issue reported by some customers using SMART Board 4070 interactive displays where there was no touch in some areas of the display while SMART Ink was running.</li></ul>
<b>Known issues</b>	
Windows	<ul style="list-style-type: none"><li>If the computer is connected to a SMART Board 4000 series interactive flat panel and running a Windows 8 or 10 operating system, the floating toolbar does not undock (see <a href="https://community.smarttech.com/s/article/Unable-to-move-the-SMART-Ink-toolbar-from-a-docked-position-on-a-SMART-Board-interactive-flat-panel">community.smarttech.com/s/article/Unable-to-move-the-SMART-Ink-toolbar-from-a-docked-position-on-a-SMART-Board-interactive-flat-panel</a>).</li><li>In Microsoft PowerPoint 2016, the Open Office Ink Tools button does not open the Ink Tools tab if the Draw tab is present in PowerPoint's ribbon. To resolve this in PowerPoint, go to <b>File &gt; Options &gt; Customize Ribbon</b> and clear the selection of the Draw tab to remove it.</li></ul>
<b>Related release notes</b>	
<b>SMART Product Drivers 12.10</b>	<a href="https://smarttech.com/kb/171085">smarttech.com/kb/171085</a>

## SMART Ink 5.3 June patch release notes

<b>Release date</b>	June, 2018
<b>Versions</b>	
Windows	5.3.246.0
Mac	5.3.160.0
<b>Highlights</b>	
All operating systems	<ul style="list-style-type: none"><li>Support for SMART Notebook 18</li></ul>



## Resolved issues

### Windows

- Fixed issue where screen captures taken using the free hand screen capture tool resulted in extra content being captured outside the intended area, giving the image a “tail”.
- Fixed issue where Chrome browsers would not register touch interactions after the computer’s operating system was updated to Windows 10, version 1803.

## Known issues

### Windows

- If the computer is connected to a SMART Board 4000 series interactive flat panel and running a Windows 8 or 10 operating system, the floating toolbar does not undock (see [community.smarttech.com/s/article/Unable-to-move-the-SMART-Ink-toolbar-from-a-docked-position-on-a-SMART-Board-interactive-flat-panel](http://community.smarttech.com/s/article/Unable-to-move-the-SMART-Ink-toolbar-from-a-docked-position-on-a-SMART-Board-interactive-flat-panel)).
- In Microsoft PowerPoint 2016, the Open Office Ink Tools button does not open the Ink Tools tab if the Draw tab is present in PowerPoint’s ribbon. To resolve this in PowerPoint, go to **File > Options > Customize Ribbon** and clear the selection of the Draw tab to remove it.

## Related release notes

**SMART Product Drivers 12.10**     [smarttech.com/kb/171085](http://smarttech.com/kb/171085)

# SMART Ink 5.3 release notes

## Versions

Windows     5.3.177.0

Mac     5.3.160.0

## Highlights

All operating systems

- Support for the SMART Board MX series displays and the SMART Podium 624 interactive pen display

## Known issues

## Windows

- If the computer is connected to a SMART Board 4000 series interactive flat panel and running a Windows 8 or 10 operating system, the floating toolbar does not undock (see [community.smarttech.com/s/article/Unable-to-move-the-SMART-Ink-toolbar-from-a-docked-position-on-a-SMART-Board-interactive-flat-panel](http://community.smarttech.com/s/article/Unable-to-move-the-SMART-Ink-toolbar-from-a-docked-position-on-a-SMART-Board-interactive-flat-panel)).
- In Microsoft PowerPoint 2016, the Open Office Ink Tools button does not open the Ink Tools tab if the Draw tab is present in PowerPoint's ribbon. To resolve this in PowerPoint, go to **File > Options > Customize Ribbon** and clear the selection of the Draw tab to remove it.

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## Related release notes

**SMART Product Drivers 12.10**     [smarttech.com/kb/171085](http://smarttech.com/kb/171085)

# SMART Ink 5.2 Windows patch release notes

## Versions

Windows	5.2.19.0
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Mac	5.2.1.0
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## Highlights

All operating systems	<ul style="list-style-type: none"><li>• Ukrainian language support</li></ul>
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## Resolved issues

Windows	<ul style="list-style-type: none"><li>• Fixed issue with full-screen mode in Microsoft PowerPoint where replacing all the pens reset the Ink toolbar.</li><li>• Fixed issue with pen shape assignment not working as expected if SMART Meeting Pro was installed.</li></ul>
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## Known issues

Windows	<ul style="list-style-type: none"><li>• If the computer is connected to a SMART Board 4000 series interactive flat panel and running a Windows 8 or 10 operating system, the floating toolbar does not undock (see <a href="https://community.smarttech.com/s/article/Unable-to-move-the-SMART-Ink-toolbar-from-a-docked-position-on-a-SMART-Board-interactive-flat-panel">community.smarttech.com/s/article/Unable-to-move-the-SMART-Ink-toolbar-from-a-docked-position-on-a-SMART-Board-interactive-flat-panel</a>).</li><li>• In Microsoft PowerPoint 2016, the Open Office Ink Tools button does not open the Ink Tools tab if the Draw tab is present in PowerPoint's ribbon. To resolve this in PowerPoint, go to <b>File &gt; Options &gt; Customize Ribbon</b> and clear the selection of the Draw tab to remove it.</li></ul>
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## Related release notes

SMART Product Drivers 12.9	<a href="https://smarttech.com/kb/171085">smarttech.com/kb/171085</a>
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# SMART Ink 5.1 release notes

## Versions

Windows 5.1.244.0

Mac 5.1.207.0

## Highlights

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|-----------------------|--|
| All operating systems | <ul style="list-style-type: none"><li>• SMART Board 7000 series interactive displays have Pen ID which enables four users to specify colors and other settings for their pens independently.</li></ul> |
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## Resolved issues

- |         |  |
|---------|--|
| Windows | <ul style="list-style-type: none"><li>• Fixed problem in Windows 7 operating system where you were unable to change printer settings in SMART Ink Document Viewer to print PDF files single-sided.</li></ul> |
| Mac     | <ul style="list-style-type: none"><li>• Fixed issues where digital ink might not appear in SMART Ink Document Viewer on computers with OS X 10.12 (Sierra) and later operating system software.</li></ul>    |

## Known issues

- |         |  |
|---------|--|
| Windows | <ul style="list-style-type: none"><li>• If your computer is connected to a SMART Board 4000 series interactive flat panel and is running Windows 8 or 10 operating system, you're unable to undock the floating toolbar (see <a href="http://community.smarttech.com/s/article/Unable-to-move-the-SMART-Ink-toolbar-from-a-docked-position-on-a-SMART-Board-interactive-flat-panel">community.smarttech.com/s/article/Unable-to-move-the-SMART-Ink-toolbar-from-a-docked-position-on-a-SMART-Board-interactive-flat-panel</a>).</li><li>• When using Microsoft Office Suite 2016 on a computer with Windows 7, the Open Office Ink Tools option is disabled and does not appear.</li></ul> |
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## Related release notes

**SMART Product Drivers 12.8** [smarttech.com/kb/171085](http://smarttech.com/kb/171085)

# SMART Ink 5.0 release notes

## Versions

Windows 5.0.466.0

Mac 5.0.398.0

## Highlights

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| All operating systems | <ul style="list-style-type: none"><li>• SMART Ink toolbar displays as a single floating toolbar on Pen ID boards. The toolbar will change based on the last pen that it interacted with.</li></ul> |
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## Resolved issues

- |         |   |
|---------|---|
| Windows | <ul style="list-style-type: none"><li>• Fixed issue where images wouldn't be captured to Notebook if SMART Notebook activation was open.</li><li>• Fixed issue where a mouse tool change from SMART Notebook applied to the Ink toolbar.</li><li>• Fixed problem with SMART Ink crashing intermittently after Windows login.</li><li>• Fixed issue where one pen select stamp applied to both pens.</li><li>• Fixed problem with inking in PowerPoint® presentation mode.</li></ul> |
| Mac     | <ul style="list-style-type: none"><li>• Fixed issue where any tool would turn into a selection tool after a few seconds.</li><li>• Fixed issue where selecting a tool from the Ink toolbar didn't work on SBM.</li></ul>  |

## Known issues

- |         |  |
|---------|--|
| Windows | <ul style="list-style-type: none"><li>• If your computer is connected to a SMART Board 4000 series interactive flat panel and is running Windows 8 or 10 operating system, you're unable to undock the floating toolbar (see <a href="https://community.smarttech.com/s/article/Unable-to-move-the-SMART-Ink-toolbar-from-a-docked-position-on-a-SMART-Board-interactive-flat-panel">community.smarttech.com/s/article/Unable-to-move-the-SMART-Ink-toolbar-from-a-docked-position-on-a-SMART-Board-interactive-flat-panel</a>).</li><li>• In Windows 7 operating system, you're unable to change printer settings in SMART Ink Document Viewer to print PDF files single sided.</li></ul> |
| Mac     | <ul style="list-style-type: none"><li>• Digital ink might not appear in SMART Ink Document Viewer on computers with OS X 10.12 (Sierra) and later operating system software.</li></ul>   |

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