

Release notes

e³ experience software 1.x

Overview

The e³ experience software included with the new SMART Board® MX100 series interactive display features a digital whiteboard, screen sharing and a web browser. The interactive display has all the essentials educators need for bringing the devices students love into any learning environment. The SMART Board MX100 series is a great value for schools that need an interactive display on a budget.

e³ experience software 1.9

Highlights

Release date	August 29, 2019
Software versions	1.9.9

New features

- SMART Remote Management supports SMART Board MX100. See [SMART Remote Management](#) for more information.
- Wi-Fi MAC address appears in Settings

Resolved issues

- Improved touch accuracy near the edge of the screen when a computer is connected to the display
- Improved video input selection when using a remote control
- Lock screen no longer closes unexpectedly
- Corrected the display's refresh rates
- The display is able to play video files from a USB drive

Known issue

The display may flicker when switching to the RGB input as the display determines the video source's resolution.

Highlights

Release date	July 2, 2019
Software versions	1.9.2

New features

- Support for 20 touches
- Turkish language support

Resolved issues

Fixed an issue with low volume audio

Known issue

The display may flicker when switching to the RGB input as the display determines the video source's resolution.

e³ experience software 1.8

Highlights

Release date	March 28, 2019
Software versions	1.8.7

New features

N/A

Resolved issues

- Minor bug fixes

Known issue

- The display may flicker when switching to the RGB input as the display determines the video source's resolution.

Highlights

Release date	December 20, 2018
Software versions	1.8.5

New features

- Added default input option in Settings
- Vietnamese language support

Resolved issues

Resolved issues related to display resolutions

Known issue

The display may flicker when switching to the RGB input as the display determines the video source's resolution.

Highlights

Release date	November 5, 2018
Software versions	1.8.4

New features

- Support for Traditional Chinese on-screen keyboard
- Improved support for remote management commands using RS-232 room control systems
- Time zone selection when turning on the display for the first time

Resolved issues

- The display couldn't join Wi-Fi networks secured with WEP and IEEE 802.11x protocols.
- Resolved issues with the display flickering when the OPS input is selected.

Known issue

The display may flicker when switching to the RGB input as the display determines the video source's resolution.

e³ experience software 1.7

Highlights

Release date	September 11, 2018
Software versions	1.7.2

New features

Improved support for ambient light and power state remote management commands using RS-232 room control systems.

Resolved issues

- DVD and Blu-ray™ players connected to the display using HDMI might not have output AC3-encoded audio correctly, resulting in no audio.
- On some websites, videos will no longer play in full screen mode by default.

Known issues

- The display can't join Wi-Fi networks secured with WEP and IEEE 802.1x protocols.
- The display may flicker when switching to the RGB input as the display determines the video source's resolution.

e³ experience software 1.6

Highlights

Release date	May 28, 2018
Software versions	1.6

New features

- Initial release
- Digital whiteboard, screen share, web browser and screen mirroring for iOS devices

Known issues

- On some websites, videos will always play in full screen mode.
- Support for RS-232 room control commands coming in a future release.
- The display can't join Wi-Fi networks secured with WEP and IEEE 802.1x protocols.
- When DVD and Blu-ray™ players are connected to an HDMI connector, there may not be audio if the devices are outputting AC3-encoded audio.
- The display may flicker when switching to the RGB input as the display determines the output resolution.

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