

Release notes

SMART Board MX series firmware 1.x

Overview

SMART Board MX series firmware controls the display, including touch.

SMART Board MX series firmware 1.9

Highlights

Release date	August 29, 2019
Software versions	1.9.9

New features

- Wi-Fi MAC address appears in Settings

Resolved issues

- Improved touch accuracy near the edge of the screen when a computer is connected to the display
- Improved video input selection when using a remote control
- Corrected the display's refresh rates
- (SMART Board MX displays with AM50 iQ appliance) Touch works after upgrading the display's firmware

Known issue

- The display may flicker when switching to the RGB input as the display determines the video source's resolution.
- The display's screen may flicker when switching to the Intel Compute Card or iQ using the room control system. The flickering resolves by itself.
- The Intel Compute Card doesn't appear in the Input selection menu.

The AM50 iQ appliance may have been installed after the display was turned on for the first time. Restore the display's factory settings. See *SMART Board MX series interactive displays installation and maintenance guide* (smarttech.com/kb/171257).

NOTE

Restoring factory settings resets all options to their default values.

Highlights

Release date	July 2, 2019
Software versions	1.9.2

New features

- Support for 20 touches
- Turkish language support

Resolved issues

Fixed an issue with low volume audio

Known issue

- The display may flicker when switching to the RGB input as the display determines the video source's resolution.
- The display's screen may flicker when switching to the Intel Compute Card or iQ using the room control system. The flickering resolves by itself.
- The Intel Compute Card doesn't appear in the Input selection menu.

The AM50 iQ appliance may have been installed after the display was turned on for the first time. Restore the display's factory settings. See *SMART Board MX series interactive displays installation and maintenance guide* (smarttech.com/kb/171257).

NOTE

Restoring factory settings resets all options to their default values.

SMART Board MX series firmware 1.8**Highlights**

Release date	March 28, 2019
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Software versions	1.8.7
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New features

Improved support for AM50 iQ appliances

Resolved issues

- Resolved the display flickering when switching between the iQ and the Compute Card inputs using the front panel control buttons.
- Improved power state management when using the Intel Compute Card.
- Minor bug fixes

Known issue

- The display may flicker when switching to the RGB input as the display determines the video source's resolution.
- The display's screen may flicker when switching to the Intel Compute Card or iQ using the room control system. The flickering resolves by itself.
- The Intel Compute Card doesn't appear in the Input selection menu.

The AM50 iQ appliance may have been installed after the display was turned on for the first time. Restore the display's factory settings. See *SMART Board MX series interactive displays installation and maintenance guide* (smarttech.com/kb/171257).

NOTE

Restoring factory settings resets all options to their default values.

Highlights

Release date	December 20, 2018
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Software versions 1.8.5

New features

- Added default input option in Settings
- Added a freeze icon when the on-screen image is frozen
- Vietnamese language support

Resolved issues

Resolved issues related to display resolutions

Known issue

The display may flicker when switching to the RGB input as the display determines the video source's resolution.

Highlights

Release date November 5, 2018

Software versions 1.8.4

New features

- Support for the Freeze button on the front control panel for freezing the on-screen image
- Improved support for remote management commands using RS-232 room control systems

Resolved issues

- Support for the Freeze button on the front control panel to freeze screen feature
- The display couldn't join Wi-Fi networks secured with WEP and IEEE 802.11x protocols.
- Resolved issues with the display flickering when the OPS input is selected.

Known issue

The display may flicker when switching to the RGB input as the display determines the video source's resolution.

SMART Board MX series firmware 1.7

Highlights

Release date September 11, 2018

Software versions 1.7.2

New features

Improved support for ambient light and power state remote management commands using RS-232 room control systems.

Resolved issues

- DVD and Blu-ray™ players connected to the display using HDMI might not have output AC3-encoded audio correctly, resulting in no audio.

Known issues

- Support for the Freeze button on the front control panel to freeze screen feature is coming in a future release. See [The Freeze button is not working on SMART Board MX series interactive displays](#).
- The display can't join Wi-Fi networks secured with WEP and IEEE 802.1x protocols.
- The display may flicker when switching to the RGB input as the display determines the video source's resolution.

SMART Board MX series firmware 1.6**Highlights**

Release date	May 28, 2018
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Software versions	1.6
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New features

- Initial release
- Settings for the display, including power save mode and brightness

Known issues

- The ability to use the Freeze button on the front control panel to freeze screen feature is coming in an upcoming release.
- Support for RS-232 room control commands coming in a future release.
- The display can't join Wi-Fi networks secured with WEP and IEEE 802.1x protocols.
- When DVD and Blu-ray™ players are connected to an HDMI connector, there may not be audio if the devices are outputting AC3-encoded audio.
- The display may flicker when switching to the RGB input as the display determines the output resolution.

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