



## Release Notes

# SMART TeamWorks 4 software

## SMART TeamWorks 4.1.8122 release notes

**Release date** May 16, 2022

### Versions

SMART TeamWorks 4.1.8122  
Room

### Highlights

TeamWorks Room

- **Installer**  
The SMART TeamWorks installer now deletes older versions of desktop shortcuts before installation.
- **Configuration**
  - You can open a single instance of the setup wizard. When the launcher starts and the wizard is open, the launcher sends a message to maximize it.
  - Added a no-show meetings email notification option.
  - Function keys are not allowed in Kiosk mode.
- **Settings**
  - Changes to the launcher application list are shown in real time upon saving in the settings panel (no application restart required).
  - Support added for Jabra PanaCast 50 people counting feature.
  - Support added for Microsoft Graph API with PaaS (Platform as a Service) and Government Community Cloud (GCC) endpoints.
- **Calendar**  
Added options for showing meeting information (no information, meeting title only, meeting organizer only, meeting title and organizer).

- Video conferencing
  - TeamWorks Room can answer incoming Microsoft Teams calls
  - Support added for Microsoft Teams web app (if the Microsoft Teams desktop app isn't installed).
  - When sharing your device's screen in Microsoft Teams, the audio is also shared.
  - Support added for Zoom SSO.
  - Support added for joining Zoom meetings with a meeting ID and password. Start an instant meeting with Zoom and choose **Join with ID**.
  - Automatically turn on the camera when a Zoom meeting starts.
  - When using Webex, you can select which monitor is shown. Previously, Webex couldn't automatically detect which monitor to share would sometimes share the tabletop console with touch control.
  - Support added for joining Google Meet meetings with a meeting ID. Start an instant meeting with Google Meet and choose **Join with ID**.
  - Support added for GoToMeeting video conferencing controls.
  - You can add participants to a meeting that is in progress.
  - When finishing a meeting, choose End (automatically shortens the scheduled length on the room calendar) or Leave (leave the meeting, but the scheduled length on the room calendar remains unchanged).
- Screen Share
  - Added option to monitor HDMI input for automatic opening
  - Sharing your screen using HDMI now includes audio.
  - Improved task switcher and window management.
  - Improved monitor auto-detection for multiple monitors.
  - Updated screen sharing component (AirServer v2022.1.31).
- Contributor

If there is no connection between TeamWorks Room and the SMART TeamWorks app, the personal calendar is disconnected for security reasons.
- Other

Optimized usage of CPU and GPU resource memory, up to 30% less.

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TeamWorks App

- If there is no connection between the TeamWorks Room and SMART TeamWorks App, the personal calendar is disconnected for security reasons.
  - If TeamWorks App on mobile devices disconnects from a meeting, the video conference remains active until the scheduled end of the meeting or closing the TeamWorks App.
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## Resolved issues

TeamWorks Room	<ul style="list-style-type: none"><li>• Video conferencing systems that were not logged in to were still visible in the instant meeting screen.</li><li>• Meeting title in the meeting list on the room controller was missing under certain conditions.</li><li>• When a meeting ended, the room didn't send the updated meeting status to TeamWorks App on iOS and Android devices.</li><li>• Cloud files were not refreshed upon connection / disconnection of the TeamWorks App on iOS and Android devices.</li><li>• In some cases, manually extending the meeting length was not applied correctly.</li><li>• Zoom / Webex: the camera switch was not responding during screen sharing.</li><li>• Webex: instant meeting participants couldn't join the meeting •</li><li>• The video conference icon is now hidden if a meeting link is not present in a scheduled meeting.</li><li>• The task switcher app list on TeamWorks App on iOS and Android devices was inconsistent.</li><li>• The license validity check was not performed correctly if TeamWorks Room couldn't connect to the internet.</li><li>• Added a scheduled task in the Windows Task Scheduler to fix touch screen input detection after device reboot (mainly happens on MTR / Zoom Room devices e.g. Lenovo ThinkSmart Core).</li><li>• When leaving a meeting, the countdown dialog box to save a meeting recap was disappearing before the set time.</li></ul>
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## Known issues

TeamWorks Room	The "Connect to this meeting" link works with TeamWorks Apps but not with another instance of TeamWorks Room. To join a TeamWorks Room to another shared workspace, enter the Session ID and PIN manually.
TeamWorks App	If the TeamWorks App for Windows 10 computers is already open and you click the "Connect to this meeting" link, the TeamWorks App will close and you'll need to click the link again.

# SMART TeamWorks 4.0.7978 release notes

**Release date** November 4, 2021

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## Versions

SMART TeamWorks Room 4.0.7978

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SMART TeamWorks App for Windows 10 computers 4.0.7978

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## Highlights

TeamWorks Room and TeamWorks App

- Initial release

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## Known issues

TeamWorks Room

- The “Connect to this meeting” link works with TeamWorks Apps but not with another instance of TeamWorks Room. To join a TeamWorks Room to another shared workspace, enter the Session ID and PIN manually.

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TeamWorks App

- If the TeamWorks App for Windows 10 computers is already open and you click the “Connect to this meeting” link, the TeamWorks App will close and you’ll need to click the link again.

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