SMART Meeting Pro® 4

System administrator guide

Personal license | Room license

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This guide and other resources for SMART Meeting Pro 4 are available in the Support section of the SMART website (smarttech.com/support). Scan this QR code to view these resources on your mobile device.

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Chapter 1 **Welcome**

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This guide explains how to deploy SMART Meeting Pro® software, SMART Product Drivers, and SMART Ink®.

This guide is for IT administrators and others experienced with deploying and administering software in a networked environment. To use this guide, you must have:

- Knowledge of IT terminology, such as "registry" and "domain controller"
- Knowledge of basic administrative tasks in the operating system
- Administrative privileges and access to servers
- Internet access

Deploying SMART Meeting Pro software room license and personal license

You can deploy SMART Meeting Pro software room license and personal licenses using the same complete installer or installation package documented in this guide.

Typically, you deploy the room license to meeting room computers connected to SMART interactive products and the personal license to personal computers or laptops.

Deploying SMART Product Drivers separately

The complete installer and installation package available from the SMART website includes SMART Meeting Pro software, SMART Product Drivers, and SMART Ink.

Computer requirements

Ensure that all computers to which you plan to deploy SMART Meeting Pro software, SMART Product Drivers, and SMART Ink meet the minimum requirements.

Category	Personal license	Room license (1–2 displays)	Room license (3–8 displays)	Room license (9–16 displays)
Supported operating systems	Windows® 10 version 1903 or later Windows 11	Windows® 10 version 1903 or later Windows 11	Windows® 10 version 1903 or later Windows 11	Windows® 10 version 1903 or later Windows 11
Minimum processor	2 GHz dual-core (quad-core recommended)	2 GHz dual-core (quad-core recommended)	2 GHz dual-core (quad-core recommended)	3 GHz dual-core (quad-core recommended)
Minimum RAM	2 GB (4 GB recommended)	2 GB (4 GB recommended)	4 GB	8 GB
Minimum hard disk space[1]	1 GB	1 GB	1 GB	1 GB
Video requirements	128 MB discrete VRAM	128 MB discrete VRAM	256 MB discrete VRAM	512 MB discrete VRAM
Other requirements[2]	Microsoft Visual Studio® Tools for Office Adobe Reader 11.0.10 or later (for SMART Ink plugin)	Microsoft Visual Studio® Tools for Office Adobe Reader 11.0.10 or later (for SMART Ink plugin)	Microsoft Visual Studio® Tools for Office Adobe Reader 11.0.10 or later (for SMART Ink plugin)	Microsoft Visual Studio® Tools for Office Adobe Reader 11.0.10 or later (for SMART Ink plugin)
Supported Microsoft Exchange versions	N/A	Exchange 2016 or 2019[3] Exchange Online with Microsoft 365	Exchange 2016 or 2019[4] Exchange Online with Microsoft 365	Exchange 2016 or 2019[5] Exchange Online with Microsoft 365

[1] Additional free space required during installation

[2] Microsoft Visual Studio Tools for Office is no longer required for Office 2016 and later and has been removed from SMART Meeting Pro 4.6 SP3 and later.

[3] Exchange 2019 is preferred.

[4] Exchange 2019 is preferred.

[5] Exchange 2019 is preferred.

Downloading installation files

If your organization's computers meet the minimum requirements, download the complete installer (EXE file) or the installation package (MSI file) and supporting files.

To download the complete installer

1. Go to smarttech.com/software.
2. Select **SMART Meeting Pro > Current version**.
3. Click **EXE file**, and then save the complete installer to a temporary location on your computer when prompted.

To download the installation packages and supporting files

1. Go to smarttech.com/software.
2. Select **SMART Meeting Pro > Current version**.
3. Click **ZIP file for IT administrators**, and then save the .zip file to a temporary location on your computer when prompted.
4. Extract the contents of the .zip file to a temporary location on your computer.

   The .zip file contains installation packages and supporting files for SMART and third-party software.

SMART software in the installation package .zip file

File	Description
Installation package	
`SMARTMeetingProInstaller.msi`	SMART Meeting Pro software installation package
Installation language files	
`2052.mst`	Chinese (Simplified) installation language file
`1029.mst`	Czech installation language file
`1030.mst`	Danish installation language file
`1043.mst`	Dutch installation language file
`1033.mst`	English (U.S.) installation language file
`2057.mst`	English (UK) installation language file
`1035.mst`	Finnish installation language file

File	Description
`1036.mst`	French installation language file
`1031.mst`	German installation language file
`1040.mst`	Italian installation language file
`1041.mst`	Japanese installation language file
`1044.mst`	Norwegian installation language file
`2070.mst`	Portuguese (Portugal) installation language file
`1049.mst`	Russian installation language file
`1034.mst`	Spanish installation language file
`1053.mst`	Swedish installation language file
Language packs	
`chinese_(simplified)_handwriting.msi`	Chinese language pack
`czech_handwriting.msi`	Czech language pack
`danish_handwriting.msi`	Danish language pack
`dutch_handwriting.msi`	Dutch language pack
`english_(united_kingdom)_handwriting.msi`	English (UK) language pack
`finnish_handwriting.msi`	Finnish language pack
`french_handwriting.msi`	French language pack
`german_handwriting.msi`	German language pack
`italian_handwriting.msi`	Italian language pack
`japanese_handwriting.msi`	Japanese language pack
`norwegian_handwriting.msi`	Norwegian language pack
`portuguese_(brazil)_handwriting.msi`	Portuguese (Brazil and Portugal) language pack
`russian_handwriting.msi`	Russian language pack
`spanish_handwriting.msi`	Spanish language pack
`swedish_handwriting.msi`	Swedish language pack

Notes

- The installation language files define the language of the installer's user interface and the installed software's icons and shortcuts. They don't define the installed software's user interface language or the handwriting recognition languages. You can deploy only one installation language file at a time.
- The language packs define the handwriting recognition languages. You can deploy multiple language packs at a time.
- The installed software's user interface is defined by the computer's operating system language if it's supported, or English (US) if not.

Third-party software in the installation package .zip file

File	Description
`vstor_redist.exe`[6]	Visual Studio Tools for Office installation package

[6]Microsoft Visual Studio Tools for Office is no longer required for Office 2016 and later and has been removed from SMART Meeting Pro 4.6 SP3 and later.

Chapter 2 **Customizing the software**

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Use the SMART Install Manager or third-party tools to customize SMART Meeting Pro software before deploying it.

Using SMART Install Manager

Using SMART Install Manager, you can customize SMART software complete installers or installation packages. Depending on the file type you select, you can do the following:

Installation file	Tasks
Complete installer (EXE file)	• Open and customize the complete installer. • Save your changes to the installation package as an XML file. • Publish your changes to the installation packages as an XML file.
Installation package (MSI file)	• Open and customize an installation package. • Save your changes to the installation package as an XML file. • Publish your changes to the installation packages as an MST file.

After you downland and install SMART Install Manager, shortcuts to the software appear on the desktop and in the Start menu.

To download and install SMART Install Manager

1. Go to downloads.smarttech.com/software/installmanager/win/2.0.31.0/smart_install_manager.exe, and then save the EXE file to your computer.
2. Double-click the EXE file.

   The SMART Install Manager installation wizard appears.
3. Follow the on-screen instructions.

To customize SMART Meeting Pro software using SMART Install Manager

1. Start SMART Install Manager.
2. Drag the complete installer or the installation package to the *SMART Install Manager* window.
3. Set the controls on each page (see *SMART Install Manager controls* below).
4. Click **Publish customizations**.

   The *Save file* dialog appears.
5. Browse to the location where you extracted the complete installer or the installation package.
6. In the *File name* box, type a name for the XML file (for the complete installer) or MST file (for the installation package), and then tap **Save**.
7. Close SMART Install Manager.

SMART Install Manager controls

Control	Procedure	Notes	Room license	Personal license
General Options: Installation Options				
Install SMART Ink	Select to install SMART Ink.	N/A	Yes	Yes
Choose the edition of SMART Meeting Pro you want to install	Select **SMART Meeting Pro Room Edition** to install the room license. OR Select **SMART Meeting Pro Personal Edition** to install the personal license.	N/A	Yes	Yes
SMART Product Drivers installation directory	Type the path to the preferred folder for SMART Product Drivers.	If you don't specify a folder, Windows Installer installs SMART Product Drivers in `[Program Files (x86) folder]\SMART Technologies\SMART Product Drivers`.	Yes	Yes
SMART Meeting Pro Installation directory	Type the path to the preferred folder for SMART Meeting Pro software.	If you don't specify a folder, Windows Installer installs SMART Meeting Pro software in `[Program Files (x86) folder]\SMART Technologies\SMART Meeting Pro`.	Yes	Yes
Start SMART System Menu at logon	Select to display the SMART Board® icon in the notification area when the computer starts.	N/A	Yes	Yes

Control	Procedure	Notes	Room license	Personal license
General Options: Language Selection				
Select the language packs you want to install	Select the language packs you want to install.	See installation package language files for more information. Ensure the language packs are in the appropriate folder (see *Chapter 3 Deploying the software* on page 13).	Yes	Yes
General Options: SMART Product Update				
Install SMART Product Update in Full mode	Select to install SMART Product Update (SPU) in Full mode.	In Full mode, users can view the installed versions of SMART software and their product keys, and download and install updates.	Yes	Yes
Install SMART Product Update in Dashboard mode	Select to install SPU in Dashboard mode.	In Dashboard mode, users can view only the installed versions of SMART software and their product keys.	Yes	Yes
Do not install SMART Product Update	Select to not install SPU.	N/A	Yes	Yes
Check for updates	Type the number of days (1 to 60) between SPU checks.	This option is available only if you install SPU in Full mode. By default, SPU checks for product updates every 30 days.	Yes	Yes
Notify users about SMART product updates	Select to notify users when SMART product updates are available.	This option is available only if you install SPU in Full mode.	Yes	Yes
Reset per-user changes to the previous two settings	Select to remove existing *Check for updates* and *Notify users about SMART product updates* values the next time the user runs SPU.	This option enables you to push new values for these settings to computers and ensure the new values are accepted. Individual users can still modify these settings.	Yes	Yes
General Options: Customer Experience				
Enable the Customer Experience Program on all devices	Select to automatically enable the Customer Experience Program for all users.	Users can disable the Customer Experience Program through the *Help* menu.	Yes	Yes
Disable the Customer Experience Program on all devices	Select to automatically disable the Customer Experience Program for all users.	Users can't enable the Customer Experience Program through the *Help* menu.	Yes	Yes
SMART Product Drivers: Optional Drivers Settings				
Enable Tablet PC Support	Select to enable the Virtual Tablet PC driver.	Disabling the driver will result in the loss of native Windows multi-touch and gestures under some conditions.	Yes	Yes

Control	Procedure	Notes	Room license	Personal license
Start Simple Network Management Protocol (SNMP) Agent	Select to start the SNMP agent.	N/A	Yes	Yes
Register unsigned drivers	Select to enable the registration of unsigned third-party drivers.	If you enable the registration of unsigned third-party drivers, the installation could ask users if they trust the makers of the drivers during installation. This can cause issues if you deploy the installation in Silent mode. Therefore, it's best to disable the registration of third-party drivers if you deploy the installation in Silent mode.	Yes	Yes
SMART Ink: Optional Ink Settings				
Start SMART Ink at logon	Select to start SMART Ink when the user logs on.	You must select **Install SMART Ink** in the *Installation Options* page for this option to take effect.	Yes	Yes
Make SMART Ink Viewer the default PDF viewer	Select to make SMART Ink Document Viewer the default PDF viewer.	You must select **Install SMART Ink** in the *Installation Options* page for this option to take effect.	Yes	Yes
SMART Meeting Pro: Meeting Pro Activation				
Product key	Type the 25-character product key for SMART Meeting Pro software.	The product key activates the software.	Yes	Yes
Activate SMART software during installation	Select to activate SMART Meeting Pro software automatically during installation rather than manually after installation.	N/A	Yes	Yes
SMART Meeting Pro: Shortcuts				
Install Desktop shortcut	Select to create shortcuts to SMART Meeting Pro software on the desktop.	N/A	Yes	Yes
Launch SMART Meeting Pro at Startup	Select to start SMART Meeting Pro software automatically when the user logs on.	N/A	Yes	Yes

Control	Procedure	Notes	Room license	Personal license
SMART Meeting Pro: Microsoft Exchange and E-mail Server Settings				
Enable integration with Microsoft Exchange	Select to enable Microsoft Exchange integration with SMART Meeting Pro software.	If you select this option, users can access their Microsoft Outlook® meeting details and email Whiteboard files to themselves or to other users in SMART Meeting Pro software. If your organization is using an Office 365-hosted Microsoft Exchange server, complete the procedure in Configuring Microsoft Exchange settings after installation.	Yes	No
Auto start scheduled meeting at logon	Select to automatically start scheduled meetings each time a user starts a new session.	N/A	Yes	No
Auto book ad hoc meeting at logon	Select to automatically book and start an unscheduled meeting each time a user starts a new session if the room is available.	N/A	Yes	No
Auto reset room after meeting end time	Select to automatically reset the room five minutes after a meeting's scheduled end time. Use the drop-down menu to change the delay time.	N/A	Yes	No
Use Single sign-on	Select to connect to Microsoft Exchange using Modern Authentication. If not selected, users are authenticated with Basic Authentication (user name and password).	When Single sign-on is used, the Authentication Server (for example, Azure) must be configured so that *SMART Meeting Pro* is added to the app registrations.	Yes	No
Auto insert agenda at meeting start	Select to automatically insert meeting details into the drawing area each time a scheduled meeting starts.	N/A	Yes	No
Exchange integration e-mail address	Type the room's email address for Microsoft Exchange integration.	N/A	Yes	No
Enable SMTP e-mail configuration	Select to configure SMTP email settings or the computer's default email client.	If you don't enable Microsoft Exchange integration settings, you can still configure SMTP email settings. Although Outlook meeting details will not be accessible, users can still email Whiteboard files.	Yes	No

Control	Procedure	Notes	Room license	Personal license
Sender e-mail address	Type the sender email address for the SMART Meeting Pro software installation.	Users can email Whiteboard files to themselves or to other users from SMART Meeting Pro software. The software uses this email address in the *Sender* field. If the computer doesn't have an email client installed, type `do_not_reply`. This indicates to email recipients that they can't reply to emails they receive.	Yes	No
SMTP server name	Type the name of the SMTP server.	Users can email Whiteboard files to themselves or to other users from SMART Meeting Pro software. The software uses this email server to send the file.	Yes	No
Use the computer's default e-mail client to send e-mail messages	Select to use the computer's default email client to send email messages.	The default email client must be properly configured before email can be sent.	Yes	No
SMART Meeting Pro: Additional Configuration				
Default whiteboard style	Select **Unbound Whiteboard** to present pages in Unbound Workspace (recommended). OR Select **Classic Whiteboard** to present pages in Classic Workspace.	In Unbound Workspace, pages have no defined boundaries, and the page area can be significantly larger than the viewable area. This is beneficial when users want to use Whiteboard mode for brainstorming or to zoom in on specific details in large, detailed maps, diagrams, or other images. In Classic Workspace, pages have defined boundaries, and the page area is usually the same as or slightly larger than the viewable area. This is beneficial when users want all content to be visible at the same time in the viewable area.	Yes	No
Default mode	Select **Desktop** to make SMART Meeting Pro software open in Desktop mode. OR Select **Whiteboard** to make SMART Meeting Pro software open in Whiteboard mode.	N/A	Yes	No

Control	Procedure	Notes	Room license	Personal license
Default file save format	Select the default file format that SMART Meeting Pro software uses to save whiteboard pages. Select from the following formats: • .fcw • .pdf • .ppt (.pptx)	Regardless of which format you select, users can still select a different file format when they save whiteboard pages.	Yes	No
Ink type	Select **Calligraphic** to use calligraphic ink, which smooths writing strokes and improves the readability of notes (recommended). OR Select **Regular** to use regular ink.	N/A	Yes	No
Administrator password	Type a password that allows users to modify the SMART Meeting Pro software settings.	If you leave this box blank, no password will be required to change SMART Meeting Pro software settings.	Yes	No
SMART Meeting Pro: Gallery Location				
Save Gallery content added by user in:	Type the path to the preferred folder for user-added content.	If you don't specify a folder, SMART Meeting Pro software stores user-added content in `[Public documents folder]\SMART Technologies\Gallery\Added Content`.	Yes	Yes
Additional Gallery Folder	Type the path to additional gallery folders.	N/A	Yes	Yes

Using third-party tools

You can customize SMART software installation packages by creating MST files using a third-party tool, such as Orca database editor, and the Windows Installer properties (see *Windows Installer properties* on page 16).

Chapter 3 **Deploying the software**

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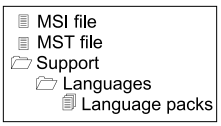
Deploy SMART Meeting Pro and related software in the following order:

1. Visual Studio Tools for Office (if not installed)[1]
2. SMART Meeting Pro software, using one of the following:
   - Complete installer
   - Installation package

> **Important**
>
> If you want to deploy language packs, you must create a folder named `Support` in the same location as the installation package and MST file. Create a subfolder in the *Support* folder and name it `Languages`. Place the language packs in this subfolder.
>
> 
>
>
> This folder structure is created automatically if you extract the contents of the .zip file.

Using third-party imaging or remote management software

The following procedure shows how to deploy SMART software using installation packages and Group Policy-based deployment software. For information about deploying SMART software using your organization's third-party imaging or remote management software, see the software's documentation.

> **Note**
>
> This procedure may vary depending on your version of Windows operating system and your system preferences.

[1]Microsoft Visual Studio Tools for Office is no longer required for Office 2016 and later and has been removed from SMART Meeting Pro 4.6 SP3 and later.

To deploy an installation package using Group Policy-based deployment software

1. Copy the MSI file, MST file and *Support* folder to `\\[Domain Controller]\NETLOGON`, where `[Domain Controller]` is your domain controller.
2. Open Control Panel, double-click **Administrative Tools**, and then double-click **Active Directory Users and Computers**.

   The *Active Directory Users and Computers* window appears.
3. Right-click your domain, and then select **Properties**.

   The *Properties* dialog appears.
4. Click the **Group Policy** tab, and then click **Edit**.

   The *Group Policy Object Editor* dialog appears.
5. Browse to **Computer Configuration\Software Settings**.
6. Right-click **Software Installation**, select **New > Package**, browse to and select the MSI file, and then click **OK**.
7. In the *Deploy Software* section, click **Advanced**, and then click **OK**.
8. Click the **Modifications** tab, click **Add**, and then browse to and select the MST file.
9. Click **OK** to apply the MST file to the MSI file.
10. In the *Deploy Software* section, click **Advanced**, and then click **OK**.
11. Close all open windows.

> **Note**
>
> The time it takes to deploy the software depends on the size of your network.

Using the command line interface

Using the command-line interface, you can deploy software in many ways, such as by running commands from the Command Prompt window or by including commands in batch script files.

To deploy Visual Studio Tools for Office[2]

Run the following command to deploy the installation package:

```
[Path]\vstor_redist.exe /q
```

Where `[Path]` is the path to the `vstor_redist.exe` file.

To deploy SMART Meeting Pro software using the complete installer

Run the following command if you created an XML file to customize the complete installer:

```
"[Path]\smartmeetingpro.exe" --adminfile [XML file] [Parameter]
```

OR

Run the following command if you didn't create an XML file to customize the complete installer:

```
"[Path]\smartmeetingpro.exe" [Properties] [Parameter]
```

Where

- `[Path]` is the path to the `smartmeetingpro.exe` file and XML file.
- `[XML file]` is the name of the XML file.
- `[Properties]` is a set of properties you can include to customize the installation (see page 16).
- `[Parameter]` is the installation parameter (see *Windows Installer parameters* on page 21).

[2]Microsoft Visual Studio Tools for Office is no longer required for Office 2016 and later and has been removed from SMART Meeting Pro 4.6 SP3 and later.

To deploy SMART Meeting Pro software using the installation package

Run the following command if you created an MST file to customize the installation package:

```
msiexec /i "[Path]\SMARTMeetingProInstaller.msi" TRANSFORMS="[MST file]"
[Parameter]
```

OR

Run the following command if you didn't create an MST file to customize the installation package:

```
msiexec /i "[Path]\SMARTMeetingProInstaller.msi" [Properties] [Parameter]
```

Where

- `[Path]` is the path to the `SMARTMeetingProInstaller.msi` file and MST file.
- `[MST file]` is the name of the MST file.
- `[Properties]` is a set of properties you can include to customize the installation (see page 16).
- `[Parameter]` is the installation parameter (see *Windows Installer parameters* on page 21).

Windows Installer properties

Property	Allowed values	Notes	Room license	Personal license
Installation properties				
TRANSFORMS	[String]: A language MST file for the installation.	Ensure the specified MST file is in the same folder as the MSI file. You can also use the TRANSFORMS property to apply an MST file created by SMART Install Manager or a third-party tool. See installation package language files for more information.	Yes	Yes
INSTALL_INK	1 (default): Install SMART Ink. [Empty string]: Don't install SMART Ink	N/A	Yes	Yes
MP_EDITION	1: Install the room license. 2: Install the personal license.	N/A	Yes	Yes
DRIVERSDIR	[String]: The path to the preferred folder for SMART Product Drivers.	If you don't specify a folder, Windows Installer installs SMART Product Drivers in `[Program Files (x86) folder]\SMART Technologies\SMART Product Drivers`.	Yes	Yes

Property	Allowed values	Notes	Room license	Personal license
INSTALLDIR	[String]: The path to the preferred folder for SMART Meeting Pro software.	If you don't specify a folder, Windows Installer installs SMART Meeting Pro software in `[Program Files (x86) folder]\SMART Technologies\SMART Meeting Pro`.	Yes	Yes
LAUNCH_SYSTEM_MENU	1 (default): Display the SMART Board icon in the notification area when the computer starts. [Empty string]: Don't display the SMART Board icon in the notification area when the computer starts.	N/A	Yes	Yes
Language pack properties[3]				
CS DA DE EN_GB ES FI FR IT JA NB NL PT_BR RU SV ZH_CN	1: Install the language pack.	See installation package language files for more information. Ensure the language packs are in the appropriate folder.	Yes	Yes
SPU properties				
INSTALL_SPU	0: Don't install SPU. 1 (default): Install SPU in Full mode. 2: Install SPU in Dashboard mode.	In Full mode, users can view the installed versions of SMART software and their product keys, and download and install updates. In Dashboard mode, users can view only the installed versions of SMART software and their product keys.	Yes	Yes
SPU_TIME_FRAME	[Integer]: The time in days (1 to 60) between SPU checks.	By default, SPU checks for product updates every 30 days. This property is applicable only if you install SPU.	Yes	Yes

[3] You must deploy the selected language packs with the MSI file (see ***Chapter 3 Deploying the software* on page 13**).

Property	Allowed values	Notes	Room license	Personal license
PRODUCT_ NOTIFICATION	0: Don't notify the user when updates are available from SPU. 1 (default): Notify the user when updates are available from SPU.	This property is applicable only if you install SPU.	Yes	Yes
INVALIDATE_ HKCU_ INTERVAL	0 (default): Don't remove existing *Check for updates* and *Notify users about SMART product updates values* the next time the user runs SPU. 1: Remove existing *Check for updates* and *Notify users about SMART product updates* values the next time the user runs SPU.	This property enables you to push new values for these settings to computers and ensure the new values are accepted. Individual users can still modify these settings.	Yes	Yes
Customer Experience Program properties				
CUSTOMER_ LOGGING	0: Disable the Customer Experience Program. 1 (default): Allow users to enable or disable the Customer Experience Program.	N/A	Yes	Yes
SMART Product Drivers properties				
ENABLE_ STPCS	1 (default): Use Tablet PC features with the SMART interactive product without connecting a Tablet PC. [Empty string]: Don't use Tablet PC features with the SMART interactive product without connecting a Tablet PC.	If you disable this property, users don't have touch support at the Windows log on screen.	Yes	Yes
START_SNMP_ SERVICE	0 (default): Don't start the SNMP agent. 1: Start the SNMP agent.	N/A	Yes	Yes
INSTALL_ UNSIGNED_ DRIVERS	0 (default): Disable the registration of unsigned third-party drivers. 1: Enable the registration of unsigned third-party drivers.	If you enable the registration of unsigned third-party drivers, the installation could ask users if they trust the makers of the drivers during installation. This can cause issues if you deploy the installation in Silent mode. Therefore, it's best to disable the registration of third-party drivers if you deploy the installation in Silent mode.	Yes	Yes
SMART Ink properties				
LOSU_INK	0: Don't start SMART Ink when the user logs on. 1 (default): Start SMART Ink when the user logs on.	You must install SMART Ink for this property to take effect.	Yes	Yes

Property	Allowed values	Notes	Room license	Personal license
DEFAULT_PDF	0 (default): Don't set SMART Ink Document Viewer as the default PDF viewer. 1: Set SMART Ink Document Viewer as the default PDF viewer.	You must install SMART Ink for this property to take effect.	Yes	Yes
SMART Meeting Pro software activation properties				
ISX_SERIALNUM	[String]: A 25-character SMART Meeting Pro software product key.	N/A	Yes	Yes
ACTIVATE_LICENSE	1 (default): Register the product key and automatically activate the software. [Empty string]: Register the product key but don't automatically activate the software.	You must include the ISX_SERIALNUM property for this property to take effect.	Yes	Yes
SMART Meeting Pro software shortcut properties				
CREATE_DESKTOPICONS	1 (default): Include a shortcut to the software on the desktop. [Empty string]: Don't include a shortcut to the software on the desktop.	N/A	Yes	Yes
LOSU_MEETINGPRO	0: Don't start SMART Meeting Pro software when the user logs on. 1 (default): Start SMART Meeting Pro software when the user logs on.	N/A	Yes	Yes
SMART Meeting Pro software Microsoft Exchange integration and email properties				
ENABLE_EXCHANGE	0: Don't enable Microsoft Exchange integration. 1 (default): Enable Microsoft Exchange integration.	If your organization is using an Office 365-hosted Microsoft Exchange server, complete the procedure in Configuring Microsoft Exchange settings after installation.	Yes	No
EX_AUTO_START	0: User must manually start scheduled meeting after logon. 1 (default): Automatically start scheduled meeting at logon.	N/A	Yes	No
EX_AUTO_BOOK	0: User must manually book an unscheduled meeting after logon. 1 (default): Automatically book an unscheduled meeting at logon.	If you select 1, an unscheduled meeting starts automatically at logon if the room is available for the next 30 minutes.	Yes	No
EX_AUTO_RESET	0: Disable automatic room reset. 1 (default): Automatically reset room after meeting end time.	N/A	Yes	No
EX_RESET_DELAY	5 (default): Delay time in minutes before automatic room reset feature activates.	Type the preferred delay time in minutes. Only delay values of 1, 5 or 10 minutes are supported.	Yes	No

Property	Allowed values	Notes	Room license	Personal license
EX_AUTO_ AGENDA	0: Disable automatic insertion of agenda. 1 (default): Automatically insert agenda after meeting starts.	The agenda includes any meeting details the user typed in the meeting invitation in Outlook.	Yes	No
EXCHANGE_ RM_EMAIL	[String]: A room email address to link with Microsoft Exchange.	Each computer requires a unique room email address.	Yes	No
EX_USE_SINGLE_ SIGN_ON	0: Users are authenticated using their user name and password. 1 (default): Users are authenticated using Single sign-on.	When Single sign-on is used, the Authentication Server (for example, Azure) must be configured so that *SMART Meeting Pro* is added to the app registrations.	Yes	No
EMAIL_ ADDRESS	[String]: Type the sender email address for the SMART Meeting Pro software installation.	Users can email Whiteboard files to themselves or to other users from SMART Meeting Pro software. The software uses this email address in the *Sender* field if Microsoft Exchange integration is disabled.	Yes	No
EMAIL_ SERVER	[String]: An email server for the SMART Meeting Pro software installation (for example, `mail.example.com`).	Users can email Whiteboard files to themselves or to other users from SMART Meeting Pro software if Microsoft Exchange integration is enabled. The software uses this email server to send the file if Microsoft Exchange integration is disabled.	Yes	No
USE_SYSTEM_ EMAIL	0 (default): Don't use the computer's default email client to send email messages. 1: Use the computer's default email client to send email messages.	The default email client must be properly configured before email can be sent if Microsoft Exchange integration is disabled.	Yes	No
Additional SMART Meeting Pro software properties				
UNBOUND WHITEBOARD	0: SMART Meeting Pro software presents pages in Classic Workspace. 1 (default): SMART Meeting Pro software presents pages in Unbound Workspace (recommended).	In Unbound Workspace, pages have no defined boundaries, and the page area can be significantly larger than the viewable area. This is beneficial when users want to use Whiteboard mode for brainstorming or to zoom in on specific details in large, detailed maps, diagrams, or other images. In Classic Workspace, pages have defined boundaries, and the page area is usually the same as or slightly larger than the viewable area. This is beneficial when users want all content to be visible at the same time in the viewable area.	Yes	No

Property	Allowed values	Notes	Room license	Personal license
DEFAULT_ MEETING_MODE	1: SMART Meeting Pro software opens in Desktop mode. 4 (default): SMART Meeting Pro software opens in Whiteboard mode.	N/A	Yes	No
DEFAULT_ FILE_FORMAT	1: Save files in .pdf format. 2: Save files in .ppt or .pptx format. 3 (default): Save files in .fcw format.	Regardless of which format you select, users can still select a different file format when they save whiteboard pages.	Yes	No
USE_ CALLIGRAPHIC_ INK	0: Use regular ink. 1 (default): Use calligraphic ink, which smooths writing strokes and improves the readability of notes.	N/A	Yes	No
ADMIN_PWD	[String]: A password that allows users to modify the SMART Meeting Pro software settings.	If you don't specify a value, no password will be required to change SMART Meeting Pro software settings.	Yes	No
SMART Meeting Pro software Business Gallery properties				
GALLERYDIR	[String]: The path to the preferred folder for user-added content.	If you don't specify a folder, SMART Meeting Pro software stores user-added content in `[Public documents folder]\SMART Technologies\Gallery\Added Content`.	Yes	Yes
EXTGALLERYDIR	[String]: The path to additional gallery folders.	N/A	Yes	Yes

Windows Installer parameters

The following are the standard Windows Installer parameters for the msiexec command.

Parameter	Use
/q	Hide the installation wizard. **Note** This is Silent mode.
/qb	Show a basic installation wizard.
/qb!	Show a basic installation wizard without a *Cancel* button.
/qb+	Show a basic installation wizard with a dialog signaling the end of the installation.
/qb+!	Show a basic installation wizard without a *Cancel* button but with a dialog signaling the end of the installation.

Parameter	Use
/qr	Show a reduced installation wizard.
/qf	Show the full installation wizard, including a dialog signaling the end of the installation or the *Fatal Error*, *User Exit*, or *Exit* dialog.
/qn	Hide the installation wizard and the dialog signaling the end of the installation.
/qn+	Hide the installation wizard but show the dialog signaling the end of the installation.

Activating the software

There are two situations in which the software doesn't activate completely:

- **Imaging a computer:** The software can activate properly only when each computer on which it's installed has a unique installation ID. If you use a computer image or clone a hard drive to set up multiple computers, they all have the same installation ID as the original computer, which can cause an activation error.
- **Protecting software for computer configurations:** If you use system recovery or protection software, you should activate the software before you lock or freeze the computer for your users. However, if you can't, you must activate the software afterward.

Run the activation wizard while connected to the network or complete the following procedure to activate the software on each computer.

To activate the software

Run the following command:

```
"C:\Program Files\Common Files\SMART Technologies\SMART Product
Update\activationwizard.exe" --puid [Version] --m=[Value] --v=5 --a [Optional
flags] --pk [Product key]
```

Where

- `[Version]` is `meeting_pro` if activating SMART Meeting Pro Room Edition.

  OR

  `[Version]` is `meeting_pro_personal` if activating SMART Meeting Pro Personal Edition.

- `[Value]` is 4 to run the activation wizard in unattended mode.

  OR

  `[Value]` is 6 to run the activation wizard in user interface mode.

- `[Optional flags]` are optional flags you can include to configure the activation wizard.

Flag	Purpose
`--monitor=[Number]`	Specify the monitor to display the activation wizard.
`--proxy=[Host:Port]`	Specify the proxy host and port number to use for activation.
`--proxyuser=[User]`	Specify the proxy user name to use for activation.
`--proxypassword=[Password]`	Specify the proxy password to use for activation.
`--locale=[Code]`	Display the activation wizard user interface in a specific language, where `[Code]` is your language code.

- `[Product key]` is the software product key.

Chapter 4 **Configuring the software**

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After deploying SMART Meeting Pro software, complete the following procedures to configure the software.

Important

Only complete these procedures if you installed the room license.

Orienting your SMART interactive product

If you install SMART Meeting Pro software on a multiple-display system and your touch on one display registers on another, orient the interactive displays again using SMART Settings.

To orient multiple interactive displays

1. Tap the **SMART Board** icon in the notification area, and then select **Orient**.

   Notes

   - You can also access the orientation screen by tapping the **Orient** button on your SMART interactive product. See the interactive product's user's guide for the location of this button.
   - If the computer isn't currently connected to an interactive product, the **SMART Board** icon is gray and includes an X in its lower-right corner.
   - Sometimes, the orientation screen appears on the primary interactive product instead of the interactive product you want to orient. If this happens, tap the spacebar on the keyboard until the orientation screen appears on the interactive product you want to orient.

2. Touch the center of each target in the order indicated. The computer registers the point on the interactive product where you remove your finger or pen tool from the surface.

Configuring 4K UHD displays

If you're using SMART Meeting Pro software with a 4K UHD display, set the dots per inch (DPI) to 150. For more information, see the operating system's Help.

Note

If you're using a customized Windows theme, the DPI setting might not be correct. Select a default Windows theme and then change the DPI setting before making any customizations.

Configuring Microsoft Exchange settings

If you integrate SMART Meeting Pro software with Microsoft Exchange, users can schedule meetings from their personal computers using Microsoft Outlook. When users include a room in their invitations, they can access the meeting details from SMART Meeting Pro software when they log on to the room computer.

Adding a unique email address to each computer after installation

For proper integration of Microsoft Exchange, each computer on which SMART Meeting Pro software is installed must have a unique room email added in the registry. This email address identifies the room within your Microsoft Exchange Server, enabling users to reserve a room by booking the room in the same way they book other meeting participants.

Complete the following procedure to add a unique room email address to the registry of each computer.

> ⚠ **Caution**
>
> Use caution when you open the Windows registry editor. If you incorrectly modify the Windows registry, you can damage your computer's operating system. Back up your registry before performing the following procedures.

> **Tip**
>
> For information about configuring a mass deployment of unique room email addresses, see the online Help systems for your network administration tools.

To add an email address to the registry after installation

1. On the computer hosting SMART Meeting Pro software, log on as an administrator.
2. Open the Registry Editor.
3. Use the following table to locate the appropriate key for the computer's operating system.

Operating system	Folder location
32-bit	HKEY_LOCAL_MACHINE\Software\SMART Technologies\SMART Meeting Pro\Version 4.2\MSExchange
64-bit	HKEY_LOCAL_MACHINE\Software\Wow6432Node\SMART Technologies\SMART Meeting Pro\Version 4.2\MSExchange

4. Right-click **MeetingRoomEmail**, and then select **Modify**.
5. Type the room computer's unique email address in the *Value data* box, and then click **OK**.
6. Close the Registry Editor.
7. Restart SMART Meeting Pro software.

Changing Microsoft Exchange integration settings

You can enable Microsoft Exchange integration, change various automatic settings, and configure a service account from the *SMART Meeting Pro Settings* dialog.

To change integration settings for an on-premise Microsoft Exchange server

1. Tap the **SMART Board** icon in the notification area, and then select **SMART Settings**.
2. Tap **SMART Meeting Pro Settings**.

   The *SMART Meeting Pro Settings* log on dialog appears.
3. Type your administrator password, and then tap **OK**.

   > **Note**
   >
   > There is no password by default.

   The *SMART Meeting Pro Settings* dialog appears.
4. Tap the **Microsoft Exchange** tab.

5. Select the **Enable Microsoft Exchange integration** check box.

6. Change settings:

Control	Procedure	Notes
Room e-mail address	Type your meeting room email address.	N/A
Auto start scheduled meeting at logon	Select the check box to enable automatic starting of scheduled meetings.	N/A
Auto book ad hoc meeting at logon	Select the check box to enable automatic creation of ad hoc meetings.	N/A
Auto reset room after meeting end time	Select the check box to enable the automatic end-meeting feature, and then select the delay time before the meeting automatically ends (in minutes) from the drop-down list.	N/A
Auto insert agenda at meeting start	Select the check box to automatically insert your meeting details.	N/A
Use Single sign-on	Select the check box to enable Single sign-on (SSO) to connect to Microsoft Exchange (recommended). If not selected, users will have to enter their user name and password (Basic Authentication) to connect to your organization (user name and password).	When SSO is used, the authentication server (for example, Azure) must be configured to allow access to *SMART Meeting Pro*. SMART Meeting Pro is available from the Azure AD Gallery. Refer to Microsoft Support for how to add enterprise apps. Microsoft has deprecated Basic Authentication. Modern servers will not authenticate the user using this method.

Control	Procedure	Notes
Use service account instead of logged on user's credentials	Select the check box to use a service account, and then type your domain, user name, and password in the appropriate boxes. If Single sign-on is selected, do not select this option.	Service accounts require special configuration by the system administrator. By default, you should not use the service account options or enter your domain information. If the service account is not configured correctly, SMART Meeting Pro software may not function as expected. Contact the system administrator for further details. When Single sign-on is selected, service accounts should not be used. If they are, the authentication server will continue to display a message asking for the service account user's password. Microsoft has disabled Basic Authentication for all Exchange Online tenants.

7. Tap **OK**.

To change integration settings for an Office 365-hosted Microsoft Exchange server

1. Tap the **SMART Board** icon in the notification area, and then select **SMART Settings**.
2. Tap **SMART Meeting Pro Settings**.

   The *SMART Meeting Pro Settings* log on dialog appears.
3. Type your administrator password, and then tap **OK**.

   > **Note**
   >
   > There is no password by default.

   The *SMART Meeting Pro Settings* dialog appears.
4. Tap the **Microsoft Exchange** tab.
5. Select the **Enable Microsoft Exchange integration** check box.

6. Change settings:

Control	Procedure
Room e-mail address	Type your meeting room email address.
Auto start scheduled meeting at logon	Select the check box to enable automatic starting of scheduled meetings.
Auto book ad hoc meeting at logon	Select the check box to enable automatic creation of ad hoc meetings.
Auto reset room after meeting end time	Select the check box to enable the automatic end-meeting feature, and then select the delay time before the meeting automatically ends (in minutes) from the drop-down list.
Auto insert agenda at meeting start	Select the check box to automatically insert your meeting details.

7. Tap **Server Settings**.

   The *SMART Meeting Pro Settings* dialog appears.

8. In the *Microsoft Exchange Server* section, select **Manually specify server**, and then type `https://outlook.office365.com/ews/exchange.asmx` in the *Server URL* box.
9. In the *Active Directory server* section, select **Automatically detect server**.
10. Tap **OK**.
11. Tap **OK**.
12. Restart SMART Meeting Pro software.
13. Enter your Office 365 credentials when prompted.

> **Notes**
>
> - Enter the user name in the form of an email address.
> - Confirm with your Office 365 administrator the correct form of the email address. For example, John Smith's email address might be jsmith@example.com or john.smith@example.com depending on how his organization has set up his Office 365 credentials.

Checking registry values

When you use the *SMART Meeting Pro Settings* dialog to configure Microsoft Exchange, the following registry keys are configured automatically:

- Meeting room email
- Service account credentials

> **Note**
>
> If you didn't select automatic detection of Microsoft Exchange Server and Active Directory server options, the Microsoft Exchange Server and Active Directory registry keys are configured automatically.

Use the following procedure to ensure that the correct registry values were assigned during Microsoft Exchange configuration.

> ⚠ **Caution**
>
> Use caution when you open the Windows registry editor. If you incorrectly modify the Windows registry, you can damage your computer's operating system. Back up your registry before performing the following procedures.

To check the registry key values

1. On the computer hosting SMART Meeting Pro software, log on as an administrator.
2. Open the Registry Editor.
3. Use the following table to locate the appropriate key for the computer's operating system.

Operating system	Folder location
32-bit	HKEY_LOCAL_MACHINE\Software\SMART Technologies\SMART Meeting Pro\Version 4.2\MSExchange
64-bit	HKEY_LOCAL_MACHINE\Software\Wow6432Node\SMART Technologies\SMART Meeting Pro\Version 4.2\MSExchange

4. Check the following registry keys:

Name	Description
MeetingRoomEmail	SMART Meeting Pro software uses this registry key for the room email address. This key is required and should contain the email address of the meeting room in which SMART Meeting Pro software is installed.
AuthUsername and AuthPassword	If you selected **Use service account instead of logged-on user's credentials** in the *Microsoft Exchange* tab, registry keys exist for the service account logon name and password.
AuthADServer and ConnURL	If you didn't select automatic detection of Microsoft Exchange Server and Active Directory server options during Microsoft Exchange configuration, SMART Meeting Pro software requires Microsoft Exchange server and Active Directory addresses.
AuthADDomain	If your Active Directory server is on a different domain from the *MeetingRoomEmail*, you can specify the domain here. If the environment variable **USERDNSDOMAIN** is set to the Active Directory domain, there is no need to set this registry key.

Changing email settings

If you don't enable integration with Microsoft Exchange, you can use SMTP email or the computer's default email client instead from the *SMART Meeting Pro Settings* dialog.

> **Note**
>
> SMART Meeting Pro software's meeting notification features work only if you've enabled Microsoft Exchange integration. However, you can use SMTP email to send meeting notes from Whiteboard mode even without Microsoft Exchange integration.

To change email settings

1. Tap the **SMART Board** icon in the notification area, and then select **SMART Settings**.
2. Tap **SMART Meeting Pro Settings**.

   The *SMART Meeting Pro Settings* log on dialog appears.
3. Type your administrator password, and then tap **OK**.

   > **Note**
   >
   > There is no password by default.

   The *SMART Meeting Pro Settings* dialog appears.
4. Tap the **E-mail** tab.

5. If you want to use SMTP email, change settings:

Control	Procedure	Notes
E-mail address	Type the sender email address.	The email address you enter will appear in the *From* field for any outgoing emails. If the computer doesn't have an email client installed, don't change the *do not reply* default value. This indicates to mail recipients that they can't reply to emails they receive.
SMTP server name	Type your SMTP server location.	N/A

   OR

   If you want to use the computer's default email client, select the **Use system e-mail** check box.

   > **Important**
   >
   > If you enable Microsoft Exchange integration, you're unable to use the computer's default email client with SMART Meeting Pro software even if you select the **Use system e-mail** check box.

6. Tap **OK**.

To restore default email settings

1. Tap the **SMART Board** icon in the notification area, and then select **SMART Settings**.
2. Tap **SMART Meeting Pro Settings**.

   The *SMART Meeting Pro Settings* log on dialog appears.
3. Type your administrator password, and then tap **OK**.

   > **Note**
   >
   > There is no password by default.

   The *SMART Meeting Pro Settings* dialog appears.
4. Tap the **E-mail** tab.
5. Tap **Restore Defaults**.
6. Tap **OK**.

Microsoft Exchange Server polling intervals

Users can start a scheduled meeting or an unscheduled ad hoc meeting when they log on to a room computer. Depending on the availability of the room, meetings can be started automatically or manually. To enable this, SMART Meeting Pro software polls the Microsoft Exchange Server that it's integrated with to retrieve the logged-on user's calendar and the times that a room is booked.

SMART Meeting Pro software polls the Microsoft Exchange Server at the following intervals:

- When SMART Meeting Pro software starts.
- Every 10 seconds for the first five minutes after the start of a meeting.
- Once every minute after the first five minutes of a meeting (to ensure that a user can extend a meeting only if the room is available beyond the scheduled meeting).
- When a different user logs on to the room computer.

> **Tip**
>
> See the SMART Meeting Pro software online Help for more details about extending a meeting and adding other meeting rooms to a scheduled meeting.

> **Note**
>
> SMART Meeting Pro software polls the Microsoft Exchange Server only to see if the user or room calendar information has changed and accesses the room or user calendar only if new information is available. By using this polling rate, SMART Meeting Pro software significantly reduces the load on the Microsoft Exchange Server.

Chapter 5 **Updating the software**

SMART periodically releases updates to its software. These updates add new features and resolve issues.

Go to support.smarttech.com/downloads to download the latest installation package. SMART provides updates in MSI file format.

After you download an installation package and extract the update files, place the update files in a location on your network that's accessible to all the computers you plan to update.

> **Important**
>
> You cannot roll back an update after installing it. You must remove the full version of the software and then install the previous version.

The command line for updating with a Windows Installer update installation package varies depending on whether the update is major or minor.

> **Note**
>
> The SMART website indicates whether an update is major or minor.

Running a major software update

To run a major software update

Run the following command:

```
msiexec /i "[Path]\[File].msi" [Parameter]
```

Where

- `[Path]` is the path to the MSI file.
- `[File]` is the name of the MSI file.
- `[Parameter]` is the installation parameter (see *Windows Installer parameters* on page 21).

Running a minor software update

To run a minor software update

Run the following command:

```
msiexec /i "[Path]\[File].msi" REINSTALL=ALL REINSTALLMODE=vomus [Parameter]
```

Where

- `[Path]` is the path to the MSI file.
- `[File]` is the name of the MSI file.
- `[Parameter]` is the installation parameter (see *Windows Installer parameters* on page 21).

Chapter 6 **Uninstalling the software**

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After installing SMART Meeting Pro, you can use SMART Uninstaller to uninstall the software.

Using the SMART Uninstaller user interface

You can uninstall SMART Meeting Pro software from individual computers using the SMART Uninstaller user interface.

To uninstall SMART Meeting Pro software using the SMART Uninstaller user interface

1. Tap **Start**, and then scroll to and select **SMART Technologies > SMART Uninstaller**.

   > **Note**
   >
   > This procedure varies depending on the version of the Windows operating system you're using and your system preferences.

2. Tap **Next**.
3. Select the check boxes of the SMART software and supporting packages that you want to uninstall, and then tap **Next**.

   > **Notes**
   >
   > - Some SMART software is dependent on other SMART software. If you select this software, SMART Uninstaller automatically selects the software on which it depends.
   > - SMART Uninstaller automatically uninstalls any supporting packages that are no longer being used.
   > - If you choose to uninstall all SMART software, SMART Uninstaller automatically uninstalls all supporting packages, including itself.

   > **Tips**
   >
   > - To select all software and supporting packages, tap **Select All**.
   > - To clear the selection of all software and supporting packages, tap **Clear All**.

4. Tap **Uninstall**.

   SMART Uninstaller uninstalls the selected software and supporting packages.

5. Tap **Finish**.

Using the SMART Uninstaller command line interface

In addition to the user interface, SMART Uninstaller provides a command-line interface. You can use this interface to automate the removal of SMART Meeting Pro software and uninstall SMART Meeting Pro software remotely.

> **Note**
>
> SMART recommends that you copy SMART Uninstaller to a temporary location before running command lines and prefix command lines with `start /wait`.

To uninstall all SMART software

1. Copy SMART Uninstaller to a temporary location by running the following command:

   ```
   copy "%CommonProgramFiles(x86)%\SMART Technologies\SMART Uninstaller.exe"
   "%TEMP%"
   ```

2. Uninstall all software by running the following command:

   ```
   start /wait "SMART Uninstaller" "%TEMP%\SMART Uninstaller.exe" --noui --
   uninstall-all --uilevel none
   ```

3. Delete the copy of SMART Uninstaller in the temporary location by running the following command:

   ```
   del "%TEMP%\SMART Uninstaller.exe"
   ```

To uninstall SMART software by product name

1. Copy SMART Uninstaller to a temporary location by running the following command:

   ```
   copy "%CommonProgramFiles(x86)%\SMART Technologies\SMART Uninstaller.exe"
   "%TEMP%"
   ```

2. Uninstall selected software by running the following command:

   ```
   start /wait "SMART Uninstaller" "%TEMP%\SMART Uninstaller.exe" --noui --
   uninstall "[Product names]" --uilevel none
   ```

   Where `[Product names]` is a comma delimited list of product names.

3. Delete the copy of SMART Uninstaller in the temporary location by running the following command:

   ```
   del "%TEMP%\SMART Uninstaller.exe"
   ```

To uninstall SMART software by product code

1. Copy SMART Uninstaller to a temporary location by running the following command:

   ```
   copy "%CommonProgramFiles(x86)%\SMART Technologies\SMART Uninstaller.exe"
   "%TEMP%"
   ```

2. Uninstall select software by running the following command:

   ```
   start /wait "SMART Uninstaller" "%TEMP%\SMART Uninstaller.exe" --noui --
   uninstall-pc [Product codes] --uilevel none
   ```

   Where `[Product codes]` is a comma delimited list of product codes.

3. Delete the copy of SMART Uninstaller in the temporary location by running the following command:

   ```
   del "%TEMP%\SMART Uninstaller.exe"
   ```

Other commands

The following is a list of all the commands you can use with SMART Uninstaller.

Command	Description	Notes
`--dry-run`	Runs the command line but doesn't uninstall the software.	This is useful for testing command lines before running them.
`--locale [Language code]` Where `[Language code]` is a language code (for example, `fr` for French)	Displays SMART Uninstaller in a language other than the operating system's language.	The appropriate language pack must be installed to display SMART Uninstaller in the language.
`--uilevel [Level]` Where `[Level]` is `none`, `basic` (default), `reduced` or `full`	Specifies the user interface that displays when SMART Uninstaller uninstalls the software.	Normally, `--uilevel none` is used only in combination with `--noui`.
`--no-auto-remove`	Disables the automatic removal of supporting packages (for example, SMART Common Files) that are no longer required after the selected packages are uninstalled.	This is used only if `--noui` is also included.
`--noui`	Doesn't display the SMART Uninstaller user interface.	Normally, `--noui` is used only in combination with `--uilevel none`.
`--uninstall-all`	Uninstalls all detected SMART packages.	[N/A]
`--uninstall [Product names]` Where `[Product names]` is a comma delimited list of product names	Uninstalls the specified products.	[N/A]
`--uninstall-pc [Product codes]` Where `[Product codes]` is a comma delimited list of product codes	Uninstalls the specified products.	[N/A]

Product codes

Version	Product code
SMART Meeting Pro software	
3.0	{C75C357C-3368-4142-AC8D-9F528B57373D}

Version	Product code
3.1	{0F31DCED-1093-44C8-B606-70C5F108E70B}
3.1 SP1	{A6C3D76B-3CDB-4A35-82B3-E66B9B518152}
4.0	{3AA433E4-4280-4E84-A276-225313E9658C}
4.0 SP1 and SP2	{83DE2F6A-2336-4F2E-A3C5-908A821C754E}
4.0 SP3	{81BD5625-9D2E-4882-A8FA-B7491731E16B}
4.1	{8677E047-D22C-4B1E-ACA7-6958C18CA60C}
4.2	{AE882E36-0887-4E23-B7DB-A2810417FAE0}
4.6	{AAD7E3F4-5ECE-4E9A-9A30-842E11FC5938}
SMART Meeting Pro PE software	
1.0	{E1C24D1D-F5BD-46A9-8F7A-6398CD5D8F45}
1.1	{6B46BC5D-B942-43B3-9EB1-7EAE65C7536A}
1.2	{9F3DF78C-F262-47D3-B03E-D28F26047745}
1.3	{1222E325-10DD-48DA-83B5-DA20B13A2259}
1.4	{52BBD7BE-C7F5-442E-ABE2-C58681C9BF01}
SMART Product Drivers	
10.7 SP1	{4CE6C6E8-0DAD-4757-86ED-7FB4035BA98B}
10.8	{67E6410C-1E97-4D03-BEC2-8E83323A6BBD}
11.0	{E3189F44-F7BD-4F96-B756-A0AEFAF61D3A}
11.1	{E91FBB79-D736-4834-A1AB-2A5CDD2DB7E7}
11.2	{22A358FC-AF39-423A-9B2A-6F52B56615C3}
11.5	{B1209081-5D82-4F8A-8318-BE7583B6E265}
12.1[1]	{67F35E75-A186-4F80-B291-8283331D5550}
12.1[2]	{890680EC-2F88-47F0-970C-593081E62593}
12.3 SP1	{8B35F526-DFE9-4B19-8B9E-57A46D08DBED}
12.6	{B1F3CCEB-DD3B-42BF-A59B-3053C8D873F6}
12.7	{1E280E41-ED8E-424C-9EA9-FD52963B21BE}
12.8	{A292B5F2-F55A-4960-A58F-07569554D321}

[1]Version that comes with SMART Meeting Pro 4.0 SP2 software and SMART Meeting Pro PE 1.4 software

[2]Version that comes with SMART Meeting Pro 4.0 SP3 software

Version	Product code
12.9	{663AF146-1736-49B3-B96D-A1006692BB0E}
12.10	{91BF2AF1-380E-46EB-A49A-7CFE80B59631}
12.11	{3DC4D966-FBCF-45E5-AC7E-9ED104AA3132}
12.13	{BF782898-838D-4FA4-9D3E-FC6F27E76D89}
12.14	{36BCCBF2-5D85-423F-B759-63582FECE7C2}
12.15	{8F02AE90-9219-42E6-AD41-0C0055227B9B}
12.16	{0405B16D-65AF-4D2F-955B-32E10232A47E}
12.17	{D581DD8E-9728-4006-B8C5-AABC267017CF}
12.17 SP1	{0A465FC2-6380-4AAC-886C-32DDC9C5FF21}
12.17 SP2	{F192AB2E-8BFE-4BB4-90FD-FB22FB0E4E84}
12.18	{25A5D6C6-7D84-4383-8606-1AB4E7BD71B1}
12.19	{AB7AFF22-65C1-4F92-9CB7-85068DEB493A}
SMART Ink	
1.5	{4B29EB9E-8205-4919-B069-22B531429FFE}
2.2	{67400665-611A-467D-AF52-16174ECE6FEB}
3.0[3]	{ED12A0BE-E9B0-4886-8D18-A214BAD463B0}
3.0[4]	{FC69B741-DC56-4591-97A2-A6BA211B7E76}
3.1 SP1	{EC35CEE2-969F-40DC-9265-47806F05A48E}
4.2	{EEFD4396-4B0C-4846-9EEB-B931179AB46E}
5.0	{89E25BCE-F949-405E-ADA9-8537B4F4E2B8}
5.1	{A292B5F2-F55A-4960-A58F-07569554D321}
5.2	{A60BAFDD-6BFF-4F65-8364-499ED8EB91DB}
5.3	{1805AF15-EFAC-4C99-824B-81EC8CD6DC66}
5.4	{1B6934C5-BA75-4C7D-B3BA-D73B4DDB42A5}
5.5	{1B6934C5-BA75-4C7D-B3BA-D73B4DDB42A5}
5.7	{3AF320CE-8571-46D1-B2C0-6F95A2E03B9F}
5.8	{3AF320CE-8571-46D1-B2C0-6F95A2E03B9F}

[3]Version that comes with SMART Meeting Pro 4.0 SP2 software and SMART Meeting Pro PE 1.4 software

[4]Version that comes with SMART Meeting Pro 4.0 SP3 software

Version	Product code
5.9	{3AF320CE-8571-46D1-B2C0-6F95A2E03B9F}
5.10	{050AAB2E-3E99-4238-BAA6-11FF9FD61C06}
5.11	{C51AC57F-280E-4021-BFB4-0A0F10E0DD80}
5.12	{96989BE4-A46F-4B61-BFD4-C1719BC4CF6F}
SMART Common Files	
10.8	{0E5DD7A3-BE29-430C-970B-C553F4A58C39}
11.0	{ED2455F7-6AA6-4D3C-85E9-A72297DD7051}
11.1	{3D7235B2-3305-4FE1-A9A1-5F8AC2F33122}
11.2	{9057211D-439A-4C0D-95DE-498CF54ADF8C}

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